

Individual Survey Results

Survey Information

Audit #: 50126

Audit Report #: 1025685

Audit Type: Financial

Date Submitted: 2/6/2020 11:33 AM

Entity: City of Tieton

Position: Department Head

Submitter:

SATISFACTION RATING

Please tell us if you...

AUDIT STAFF	Please tell us if you...						COMMENTS
	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A	
Were knowledgeable about the government type and audit areas			✓				
Responded promptly to our questions		✓					
Were respectful and professional in their interactions		✓					
Were considerate of our time		✓					
Provided consistent guidance		✓					
Gave adequate time to provide input on the audit results		✓					
Kept us informed of audit progress and potential issues		✓					
Considered our areas of concern during the course of the audit				✓			

AUDIT RECOMMENDATIONS							
Communicated during the audit were understandable			✓				
Were tailored to our particular circumstances and added value			✓				
Will result in changes to our process		✓					
AUDIT REPORT							
Was easy to understand and objectively described the audit results		✓					
Provided value			✓				
OTHER COMMENTS							
<p>What about the audit, or audit process did you appreciate? <i>Staff was respectful and courteous.</i></p>							
<p>Is there anything we could improve about the audit process? <i>Staff struggled understanding some accounting processes. Daily receipts to deposits were not audited at all. Never heard of an audit that did not test receipts to deposits. There were corrections recommendations that were in accurate.</i></p>							
<p>What is the most important part of the audit process to you? <i>Mr. Juan Berber answered all my questions to the best of his knowledge, and found an answer if there was one.</i></p>							