## Strategic Goals and Priorities

<table>
<thead>
<tr>
<th>MISSION</th>
<th>VALUES</th>
<th>VISION</th>
</tr>
</thead>
<tbody>
<tr>
<td>The State Auditor’s Office (SAO) provides citizens with independent and transparent examinations of how state and local governments use public funds, and develops strategies to make government more efficient and effective.</td>
<td>Objectivity, Independence, Respect, Accountability, Integrity, Transparency</td>
<td>Increased trust in government</td>
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### Strategic Goals

<table>
<thead>
<tr>
<th>Strategic Goals</th>
<th>Priorities</th>
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<tbody>
<tr>
<td>1. Inform, educate, and empower the public and stakeholders</td>
<td>Train and equip all SAO employees to represent the office consistently and well.</td>
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<td>2. Assist state and local governments to be fiscally accountable and high performing organizations</td>
<td>Create and deliver resources to state agencies</td>
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<td>3. Attract, develop, engage, and retain a diverse and talented workforce</td>
<td>Promote an inclusive and diverse work environment</td>
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<td>4. Develop and implement strategies that promote high quality audits</td>
<td>Continuing to improve audit quality and efficiency</td>
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<tr>
<td>5. Ensure efficient and cost-effective operations and continuous improvement</td>
<td>Ensure SAO has accurate, timely and readily available tools, information and processes for decision making</td>
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### Values

- Objectivity
- Independence
- Respect
- Accountability
- Integrity
- Transparency
# Team IS Strategic Framework

**MISSION**

SAO Information Services professionals are strategic partners with our organization, providing excellence in IT services and delivering secure, reliable and agile technology. Working collaboratively with stakeholders and across governments, our efforts add value in the workplace and contribute to transparency in government to the citizens of Washington.

<table>
<thead>
<tr>
<th>GUIDING PRINCIPLES</th>
<th>GOALS</th>
<th>2019-2023 STRATEGIC ACTIONS</th>
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</table>
| Enable a modern workplace | Think “Enterprise First” Meet common business needs through shared solutions | SERVICE IT  
Data Exchange and Collaboration  
Office 365 Adoption |
| Think “Enterprise First” Meet common business needs through shared solutions | Remain current in IT goods and services through lifecycle management | SECURE IT  
Geographic Dispersed Storage Redundancy in Azure  
Cloud Highway Development (WaTech) |
| Remain current in IT goods and services through lifecycle management | Improve efficiency and effectiveness in IT services and business processes | MANAGE IT  
Common Hardware/Desktop Environment Procurement Process Reform Phone Services Solution |
| Improve efficiency and effectiveness in IT services and business processes | Maximize IT investments | WORK IT  
Increase Operations and Maintenance efficiency  
Operational Transparency  
Digital collaboration tools |
| Maximize IT investments | | INSPIRE IT  
0365 Solutions  
Audit Documentation Tools  
Audit Management Tools  
Project Management Tools |

**SERVICE**

A responsive and innovative IT service that meets business needs and enhances the end-user experience

**SECURITY**

A secure and resilient enterprise infrastructure that enables the trusted delivery of services, applications and data

**VALUE**

Smart investments that are both high in value and cost-effective

**AGILITY**

An agile, connected and high-performing workforce with modern tools