



Office of the Washington State Auditor

Request for Proposals Number K662-RFP-2109 Improving Administrative Processes at the Nursing and Medical Commissions

**Preproposal conference January 24, 2022 at 1:00 p.m. Local Time
In Olympia, Washington**

Proposals Due 2:00 p.m., Local Time in Olympia, Washington, on February 16, 2022

**Solicitation Coordinator Charleen Patten
Phone (564) 999-0941
E-mail: contractmanager@sao.wa.gov**

**State Auditor's Office
3200 Sunset Way SE
PO Box 40031
Olympia WA 98504-0031
(564) 999-0941**

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CHAPTER 1 - INTRODUCTION & DEFINITIONS

1. PURPOSE AND BACKGROUND

The Nursing Care Quality Assurance Commission and Washington Medical Commission are required to contract with the Office of the Washington State Auditor for two performance audits in accordance with Engrossed Substitute Senate Bill (ESSB) 5092. The purpose of this contract is to conduct an audit of each commission that satisfies the requirements of 2021 ESSB 5092, section 222 (41) and (42). The mandate reads:

“Within amounts appropriated from this section from the health professions account:

- The Washington nursing commission shall contract with the state auditor’s office to conduct a performance audit, specifically addressing the length of time required to license individuals who come from other states. The audit should address the obstacles contributing to any delay and make recommendations for improvement.
- The Washington medical commission shall contract with the state auditor’s office to conduct a performance audit, which must address the length of time required to license individuals and comparatively analyze disciplinary processes with those of other states. The audit should address the obstacles contributing to inefficiencies and make recommendations for improvement.”

A. SCOPE AND OBJECTIVES

The Office of the Washington State Auditor, herein called “the State Auditor’s Office” or “SAO,” is initiating this Request for Proposal (RFP) to solicit proposals from firms interested in conducting two audits—one of the Nursing Care Quality Assurance Commission and one of the Washington Medical Commission—which should answer the following questions:

Nursing Care Quality Assurance Commission:

- How long does the Nursing Care Quality Assurance Commission take to process licenses for out-of-state applicants?
- What could the Nursing Care Quality Assurance Commission do to improve licensing processes for out-of-state applicants?

Washington Medical Commission:

- How long does the Medical Commission take to process licenses for applicants?
- What could the Medical Commission do to improve licensing processes?
- How do the Medical Commission’s disciplinary processes compare to those of other states?
- What could the Medical Commission do to improve its disciplinary processes?

The period for which each commission shall be assessed should cover a reasonable timeframe prior to the COVID-19 pandemic and through the most current available data at the time of collection. The audit should therefore assess available data within the period of **January 1, 2017-December 31, 2021**

At the discretion of the State Auditor’s Office other related work may be added by contract amendment throughout the life of the contract.

B. BACKGROUND

Stakeholders are concerned about a systemic licensure backlog problem at both the nursing and medical commissions, and have expressed specific concerns about burdensome licensure requirements for nurses from other states who want to practice in Washington. At the core of their concerns is that Washington is one of only several states that is not part of the interstate nursing licensure compact, which reciprocally allows nurses to practice in compact states without applying for new licensure.

In addition to their concerns about the licensing backlog, stakeholders raised issues around the Medical Commission's disciplinary processes. They include the problems physicians have in obtaining meaningful, timely information about the status of their cases, and consistency in the processes the commission uses to adjudicate disciplinary cases.

The Nursing Care Quality Assurance Commission and the Washington Medical Commissions are responsible for contracting with the State Auditor's Office to undergo audits examining licensing times of the the Nursing Care Quality Assurance Commission, and licensing times and disciplinary processes of the Medical Commission.

The State Auditor's Office will contract with a firm who will perform this work and issue two reports—one for each commission—detailing their findings and conclusions. SAO will periodically evaluate the adequacy of the work for purposes of the audit to ensure adherence to the U.S. Government Accountability Office government auditing standards, also referred to as "Yellow Book" standards.

C. MINIMUM QUALIFICATIONS

The minimum qualifications herein are to ensure Proposer has adequate experience and appropriate expertise to perform audits of the Nursing Care Quality Assurance Commission and the Washington Medical Commission and meet requirements in regards to Proclamation 21-14.1. The minimum qualifications must be met by the Proposer.

The Proposer shall submit qualification information to show that both the firm and individuals conducting the assessment and issuing the reports have at least three (3) years demonstrated experience with conducting performance audits according to Yellow Book standards. The Proposer should also demonstrate they have passed a peer review in the last three years which included compliance with Yellow Book standards for performance audits as part of the peer review scope.

In addition, the firm/individual, if awarded the contract, will obtain all necessary licenses to do business in the state of Washington.

The Proposer and staff proposed to perform the services must grant permission to the State Auditor's Office to contact references and others who may have pertinent information regarding prior experience and ability to perform the services contemplated in this solicitation.

COVID-19 CONTRACTOR VACCINATION VERIFICATION PLAN. Contractor represents and warrants that Contractor has a current COVID-19 Contractor Vaccination Verification Plan to ensure that Contractor's personnel (including subcontractors) who perform this Contract on-site at Agency premises, unless properly excepted or exempted by the Proclamation, are fully vaccinated for COVID-19 as set forth in the Governor's Proclamation, [Proclamation 21-14 – COVID-19 Vaccination Requirement](#) (dated August 9, 2021) as amended by [Proclamation 21-14.1 – COVID-19 Vaccination Requirement](#) (dated August 20, 2021). Contractor further represents and warrants that Contractor:

1. Has reviewed and understands Contractor's obligations as set forth in [Proclamation 21-14 – COVID-19 Vaccination Requirement](#) (dated August 9, 2021), as amended by [Proclamation 21-14.1 – COVID-19 Vaccination Requirement](#) (dated August 20, 2021);
2. Has developed a COVID-19 Vaccination Verification Plan for Contractor's personnel (including subcontractors) that complies with the above- referenced Proclamation;
3. Has obtained a copy or visually observed proof of full vaccination against COVID-19 for Contractor personnel (including subcontractors) who are subject to the vaccination requirement in the above-referenced Proclamation;

4. Complies with the requirements for granting disability and religious accommodations for Contractor personnel (including subcontractors) who are subject to the vaccination requirement in the above-referenced Proclamation;
5. Has operational procedures in place to ensure that any contract activities that occur on-site at Agency premises (other than only for a short period of time during a given day and where any moments of close proximity to others on-site will be fleeting – e.g., a few minutes for deliveries) that are performed by Contractor personnel (including subcontractors) will be performed by personnel who are fully vaccinated or properly excepted or exempted as required by the above-referenced Proclamation;
6. Has operational procedures in place to enable Contractor personnel (including subcontractors) who perform contract activities on-site and at Agency premises to provide compliance documentation that such personnel are in compliance with the above-referenced Proclamation
7. Will provide to Agency, upon request, Contractor's COVID-19 Vaccination Verification Plan and related records, except as prohibited by law, and will cooperate with any investigation or inquiry pertaining to the same.

A Proposer who does not meet these minimum qualifications will be deemed non-responsive and will not receive further consideration.

D. PERIOD OF PERFORMANCE

Any contract resulting from this RFP is tentatively scheduled to begin on or about April 1, 2022, or date of execution, whichever is later, with the period of performance ending April 30, 2023.

Amendments extending the period of performance, if any, will be at the sole discretion of the State Auditor's Office.

E. DELIVERABLES

The deliverables under this RFP are listed below. Estimated due dates for deliverables are also included. Please consider those dates when developing your project schedule. Deliverable due dates will be finalized in the project contract.

1. Audit Entrance Conference (Estimated to be scheduled first week of April, 2022)

The contractor will meet with the SAO management team, the Governor's Office, the commissions and the Department of Health Audit Liaison over video conference to discuss the audit approach, clarify roles and expectations, and discuss any other questions or concerns about the audit.

2. Work Plan (Estimated Due Date May 2, 2022)

The contractor will prepare a detailed work plan which provides the methodology the contractor will use to address all expectations, audit objectives and sub-objectives outlined and contained in Chapter 1.1. The work plan should describe both the nature and extent of procedures to be used for gathering and analyzing evidence, including the specific steps and tests the contractors will perform. The contractor will design the methodology to obtain relevant, sufficient, and appropriate evidence to address the audit objectives, reduce audit risk to an acceptable level, and provide reasonable assurance that the evidence is sufficient and appropriate to support the findings and conclusions. The plan will include the expected dates for completing major components of work under each audit objective. The project workplan is final once accepted by SAO.

3. Project Meetings and Updates (bi-weekly)

The contractor will work directly with the commissions for all audit work and update meetings, but will include the SAO audit supervisor to ensure they are fully informed of the work as it progresses and any issues as they unfold. Project coordination and updates will also occur at several meetings over the course of the engagement. The contractor will participate in and/or lead the following meetings:

- Bi-weekly (or as mutually determined by the commissions/contractor) meetings by video conference, phone and/or email with each commission to provide status updates. The contractor will invite SAO to participate in these meetings.
- One video conference with each commission to discuss findings and recommendations. The contractor will also invite SAO, the Governor's Office and the Department of Health to participate in these meetings.
- One video conference with each commission to discuss the report drafts
- One video conference or in-person meeting to discuss results with a legislative committee

4. Completed Fieldwork (Estimated due date August 30, 2022)

The contractor will complete all work as outlined in their work plan by the specified due dates. It is expected that the contractor will provide SAO "read-only" access to the workpapers throughout the audit, to observe work as it is completed. Completion of all fieldwork is not final until accepted by SAO. The SAO reserves the right to accompany the contractor on any interviews or site visits. The State Auditor's Office operates under a "no surprise" policy, meaning the contractor must keep SAO informed of what they find throughout the audit, including suspected internal fraud. During the fieldwork phase, the contractor will provide bi-weekly update reports to the commissions and SAO. The contractor will also meet with each commission (which should also include the SAO, the Governor's Office and Department of Health) to discuss preliminary findings and recommendations.

5. Report Drafts (see dates below)

5a. The contractor will provide the SAO with one report for each commission detailing their methodology, findings and recommendations (estimated due date **October 14, 2022**).

5b. Once SAO has reviewed and provided comments on the initial report drafts, the contractor will send the technical draft of the reports to each commission to review for accuracy (estimated due date **October 31, 2022**). The commissions will have 3 weeks to review the report drafts and provide comments to the contractor (estimated due date **November 21, 2022**).

5c. The contractor will review the commissions' comments, incorporate any feedback as necessary, and send final report drafts to the SAO for final review (estimated due date **November 28, 2022**).

5d. The contractor will send the final report drafts to the commissions for final review and formal response (estimated due date **December 6, 2022**), with an estimated publication date of **January 24, 2023**.

6. Legislative Committee Presentations (Estimated to take place in February 2023)

The contractor will present the audits' findings and recommendations in front of the Joint Legislative Audit Review Committee (JLARC), and if requested, to the House Health Care and Wellness Committee and the Senate Health and Long Term Care Committee after the reports are issued.

*Any work papers and deliverables may be subject to a public records request per RCW 42.56.

2. STANDARD DEFINITIONS

Additional definitions can be found in Revised Code of Washington Chapter 39.26, <http://apps.leg.wa.gov/rcw/default.aspx?Cite=39.26>.

A. AUDITED ENTITIES

The audited entities are the Washington Medical Commission and the Nursing Care Quality Assurance Commission, although the Department of Health will act as audit liaison.

B. CONTRACT MANAGER

The State Auditor's Office employee or his/her delegate assigned to review the work and coordinate with the Contractor.

C. CONTRACT

Refers to the legally enforceable agreement between the State Auditor's Office and contractor.

D. CONTRACTOR

The firm, provider, organization, individual or other entity, including subcontractors, performing service(s) under this contract, and shall include all personnel of the Contractor.

E. CONTRACTOR'S REPRESENTATIVE

An individual designated by the proposer or contractor to act on its behalf and with the authority to legally bind the proposer or contractor concerning the terms and conditions set forth in the solicitation and contract documents.

F. GOVERNMENT AUDITING STANDARDS

Standards established by the United States Government Accountability Office for audits of government organizations, programs, activities, and functions, and of government assistance received by contractors, nonprofit organizations, and other nongovernmental organizations. These standards, often referred to as Generally Accepted Government Auditing Standards (GAGAS) or the "Yellow Book," are to be followed by auditors and audit organizations when required by law, regulation, agreement, contract, or policy. These standards pertain to auditors' professional qualifications, the quality of audit effort, and the characteristics of professional and meaningful audit reports. Government Auditing Standards, 2018 Revision, GAO-18-568G can be accessed at: <http://www.gao.gov/yellowbook>

G. PROPOSAL

A written offer submitted in response to this solicitation.

H. PROPOSER

An individual or organization submitting a proposal in response to this solicitation.

I. RCW

The Revised Code of Washington (laws of Washington State).

J. REQUEST FOR PROPOSAL (RFP)

Formal procurement document in which a service or need is identified but no specific method to achieve it has been chosen. The purpose of an RFP is to permit the consultant community to suggest various approaches to meet the need.

K. SOLICITATION COORDINATOR

An individual designated by the State Auditor's Office to act on behalf of the state to administer the solicitation process.

L. OFFICE OF THE WASHINGTON STATE AUDITOR

The Office of the Washington State Auditor shall mean any division, section, office, unit or other entity of the State Auditor's Office, or any of the officers or other officials lawfully representing SAO.

M. SUBCONTRACTOR

An individual or firm not in the employment of the contractor, who is performing all or part of the services under this contract under a separate contract with the contractor. The terms “subcontractor” and “subcontractors” mean subcontractors(s) in any tier.

N. WASHINGTON’S ELECTRONIC BUSINESS SOLUTION (WEBS)

An Internet vendor registration and bid notification system. The system offers one online site where vendors should register to receive State Auditor’s Office and other governmental bid notifications.

CHAPTER 2 - STANDARD INSTRUCTIONS TO PROPOSERS

This section contains instructions regarding the preparation and submission of proposals.

1. SOLICITATION COORDINATOR

The Solicitation Coordinator is the sole point of contact at the State Auditor's Office for this procurement. All communication between the proposer and the State Auditor's Office will be with the Solicitation Coordinator, as follows:

Charleen Patten
Washington State Auditor's Office
3200 Sunset Way SE
P.O. Box 40031
Olympia WA 98504-0031
Telephone Number: (564) 999-0941
E-mail Address:
contractmanager@sao.wa.gov

Physical Address for Hand Delivery or Courier Service:

Washington State Auditor's Office
3200 Sunset Way SE
P.O. Box 40031
Olympia WA 98504-0031

Any other communication will be considered unofficial and nonbinding on the State Auditor's Office. Proposers are to rely only on written statements issued by the Solicitation Coordinator. Communication directed to parties other than the Solicitation Coordinator may result in disqualification of the proposer.

2. PROPOSER'S RESPONSIBILITIES

- A.** Read and understand the solicitation document and all attachments and exhibits.
- B.** Seek clarifications if necessary.
- C.** Become familiar with and abide by applicable federal laws and Washington State statutes and regulations.
- D.** Proposers interested in participating in the preproposal conference on **January 24, 2022** (see schedule below), [Click here to join the meeting](#) or to join by audio please call **(253) 372-2181** prior to **1:00 p.m.** local time in Olympia, Washington. The PIN code is **57592158#**

3. SCHEDULE OF PROCUREMENT ACTIVITIES (Estimated)

Event	Local Time Olympia, WA	Date
Issue Request for Proposals	5:00 pm	January 18, 2022
Preproposal conference (highly recommended but not required).	1:00 pm	January 24, 2022
Last date for questions regarding solicitation.	5:00 pm	January 24, 2022
Issue addendum to RFP (if applicable)	5:00 pm	January 27, 2022
Last Date for complaint submission	5:00 pm	February 9, 2022
Issue addendum to RFP (if applicabl)	5:00 pm	February 14, 2022
Proposals due	2:00 pm	February 16, 2022
Proposal evaluation begins	TBD	February 17, 2022
Announce "Apparent Successful Contractor" and notify unsuccessful proposers via email.	TBD	On or about February 23, 2022
Hold debriefing conferences (as required)	TBD	On or about February 24 – March 3, 2022
Begin contract work	TBD	Estimate: April 1, 2022

THE STATE AUDITOR'S OFFICE RESERVES THE RIGHT TO REVISE THIS SCHEDULE

4. VENDOR QUESTIONS AND ANSWERS

Specific questions concerning this solicitation must be submitted in writing to the Solicitation Coordinator at the address specified in Chapter 2.1 of this solicitation. Email submission of questions is preferred. Questions can be submitted before the preproposal conference. The Solicitation Coordinator must receive questions no later than the time and date specified in Chapter 2.3 titled ***“Schedule of Procurement Activities.”***

5. COMPLAINT PROCEDURE AND FORMAT

Complaints concerning this solicitation must be submitted in writing (phone calls will not be accepted) to the Solicitation Coordinator at the address specified in Chapter 2.1 of this solicitation. E-mail submission of complaints is acceptable. The Solicitation Coordinator must receive complaints no later than the time and date specified in Chapter 2.3 titled “Schedule of Procurement Activities.”

Proposers submitting complaints will follow the procedures described below. Complaints that do not follow these procedures will not be considered. This complaint procedure constitutes the sole administrative remedy available to proposers under this procurement.

All complaints must be in writing and signed by the complaining party or an authorized agent. The complaint must state the grounds for the complaints with specific facts and complete statements of the action(s) being complained. A description of the relief or corrective action being requested should also be included. All complaints will be addressed to the Solicitation Coordinator.

Only complaints stipulating an issue of fact concerning the following subjects will be considered:

- a) The solicitation unnecessarily restricts competition;
- b) The solicitation evaluation or scoring process is unfair or flawed; or
- c) The solicitation requirements are inadequate or insufficient to prepare a response.

Upon receipt of a complaint, the State Auditor’s Office will review and respond within 3 business days. The response will be posted on WEBS. The agency head will be notified of all complaints and be provided a copy of the agency’s response. The complaint may not be raised again during the protest period. There is no appeal process for complaints.

6. REQUIRED REGISTRATION (WEBS)

This solicitation will be issued via Washington’s Electronic Business Solution (WEBS). Proposers are required to register in WEBS: <https://fortress.wa.gov/ga/webs/>. In WEBS, the RFP will be advertised under the following commodity code(s):

- 1) 953-70 Malpractice, Medical
- 2) 948-64 Nursing Services
- 3) 948-07 Administration Services, Health
- 4) 948-74 Professional Medical Services
- 5) 958-56 Healthcare Management Services
- 6) 918-78 Medical Consulting

Downloading the solicitation from WEBS ensures any communications and addenda issued in reference to this solicitation are received by proposers planning to respond with a proposal. It is the proposer’s responsibility to check WEBS for addenda or modifications prior to submitting their proposal. The State and the State Auditor’s Office accept no liability and will provide no accommodation to proposers who fail to check for addenda and submit inadequate or incorrect responses. Proposers should contact WEBS Customer Service (360) 902-7400 (webscustomerservice@des.wa.gov) with any WEBS questions.

7. AMENDMENT TO THE SOLICITATION

In the event that it becomes necessary to revise any part of this solicitation, an amendment will be issued via WEBS. Questions and answers that are submitted to the Solicitation Coordinator and other pertinent information will be provided as an addendum to the solicitation.

State Auditor's Office reserves the right to cancel or to reissue the solicitation in whole or in part, prior to execution of a contract.

If a conflict exists between addenda, amendments, or between an amendment and the solicitation, the document issued last will take precedence.

8. MINORITY, WOMEN, & VETERAN-OWNED BUSINESS PARTICIPATION

Minority, women, and veteran-owned businesses are encouraged to participate.

In accordance with the legislative findings and policies set forth in Chapter 39.19 RCW, the State of Washington encourages participation in all of its contracts by firms certified by the Office of Minority and Women's Business Enterprises (OMWBE). Participation may be either on a direct basis in response to this solicitation or on a subcontractor basis. However, no preference will be included in the evaluation of proposals, no minimum level of minority and women business enterprises' participation will be required as a condition for receiving an award, and proposals will not be rejected or considered nonresponsive on that basis. Any affirmative action requirements set forth in federal regulations or statutes included or referenced in the contract documents will apply.

The established annual procurement participation goals for this type of project are ten percent for minority business enterprises and four percent for women business enterprises. These goals are voluntary. Proposers may contact OMWBE at (360) 664-9750 for more information. Information on OMWBE can also be accessed at: www.omwbe.wa.gov

9. GENERAL STANDARDS FOR INDEPENDENCE AND IMPAIRMENTS (REFERENCE Yellow Book)

All properly submitted proposals will be screened for compliance with Government Auditing Standards, General Standards for Independence. The Government Auditing Standards, Section 3.18, requires:

"In all matters relating to the GAGAS engagement, auditors and audit organizations must be independent from an audited entity."

As part of their response to this solicitation, proposers are required to identify non-audit services (defined in Government Auditing Standards, sections 3.85 – 3.106) let and/or performed within the last four years on behalf of all in-scope entities subject to SAO compliance examinations, as listed in the scope description of the RFQQ. Proposers will include a list as part of [Exhibit A, Certifications and Assurances](#). This includes any subcontractors that may be employed by the proposer in performance of the contract. If no such services were performed for the audit entities, proposers will so indicate in [Exhibit A, Certifications and Assurances](#). Failure of proposers to so identify non-audit services performed on behalf of the audited entities as specified in this section will be deemed nonresponsive and their bids will be rejected. If the State Auditor's Office learns of such non-audit services subsequent to awarding the contract, and those non-audit services were not disclosed to the State Auditor's Office by the proposer, the State Auditor's Office may choose not to pay the proposer for work performed under the contract.

10. PROPRIETARY INFORMATION - PUBLIC DISCLOSURE

Materials submitted in response to this solicitation will become the property of the State Auditor's Office.

Bid submissions and bid evaluations are exempt from disclosure until the agency announces the apparent successful bidder. Thereafter, the proposals may be subject to disclosure pursuant to RCW 42.56, the Public Records Act.

- a. RCW 42.56, Public records: <http://apps.leg.wa.gov/rcw/default.aspx?Cite=42.56>
- b. Washington Governor's Executive Order 16-01, issued January 5, 2016, Privacy Protection and Transparency in State Government:
http://www.governor.wa.gov/sites/default/files/exe_order/eo_16-01.pdf

Bidders are discouraged from submitting proprietary information in their proposal. Any information in the proposal which the proposer desires to claim as proprietary and exempt from public disclosure under the provisions of RCW 42.56 must be clearly designated in its proposal. The proprietary information must be marked with the words "Proprietary Data" along with a statement of the basis for such claim of exemption.

The State Auditor's Office will consider a proposer's request for exemption from disclosure; however, the State Auditor's Office will make the decision predicated upon RCW 42.56. Marking the entire proposal exempt from disclosure will not be honored. The proposer must be reasonable in designating information as proprietary. If any information is marked proprietary in the proposal, the State Auditor's Office's responsibility to notify will be limited to request(s) for disclosure made within a period of five years from the date of award.

If any information or materials that the proposer has marked as "Proprietary Data" are the subject of a public disclosure request, the State Auditor's Office's only obligation will be to notify the proposer that the request has been made and provide the proposer an opportunity to seek a court injunction against the requested disclosure. The proposer will have five (5) business days to respond to the State Auditor's Office's notice with its intent to seek a court injunction against the requested disclosure. If the State Auditor's Office receives no response from the proposer within the timeframe specified in this section, the materials and information will be released consistent with the State Auditor's Office policies and procedures under State law.

All requests for copies of contract files should be PublicRecords@sao.wa.gov.

11. PREPARATION AND SUBMISSION OF PROPOSAL

a. Due Date and Time:

Proposers may submit proposals via email. The proposal, whether emailed, mailed or hand delivered, must be received by the State Auditor's Office no later than the date and time specified in the schedule of procurement activities (see Chapter 2.3). All times are considered local time for Olympia, Washington. The envelope should be clearly marked with the solicitation number to the attention of the Solicitation Coordinator, who is the State Auditor's Office's sole point of contact for this procurement.

Late proposals will not be accepted and will be automatically disqualified from further consideration. Postmarks will not be accepted. Proposers mailing proposals should allow normal mail delivery time to ensure timely receipt of their proposals by the Solicitation Coordinator. Proposers assume all risk for the method of delivery chosen. The State Auditor's Office assumes no responsibility for delays caused by any delivery service. The proposals must respond to the procurement requirements. Do not respond by referring to material presented elsewhere. The proposal must be complete and must stand on its own merits.

- b. **Format:** To receive consideration, proposals must conform to the format specified by the State Auditor's Office. Hardcopy proposals must be legible and be filled out in ink or with an electronic

printer or other similar office equipment and properly signed by an authorized representative of the proposer. Electronic signatures will be accepted. The cover page will show the proposal number, title of the procurement and submission date. Each section will be clearly labeled and separated (with tabs if printed). All changes and/or erasures will be initialed in ink. Unsigned proposals will be rejected.

The electronic version of the proposal must be submitted in Word, Excel or PDF format. No proposals will be accepted via fax. **Email submissions must not exceed 35MB. If necessary proposers should submit proposals in more than one email.**

Proposal must be organized in sections as shown below: (See Chapter 3 for subheadings and explanations for each section):

1. Letter of Submittal (Pass/Fail)
2. Project Management
3. Technical Proposal
4. Cost Proposal
5. Signed Fixed-Priced Cost Certification (Exhibit D) (Pass/Fail)
6. Customer References (Pass/Fail)
7. Résumés (Pass/Fail)
8. Signed Certification and Assurances (Exhibit A) (Pass/Fail)
9. Work Sample (MR) (Pass/Fail)
10. Procurement Evaluation for Executive Order 18-03 Certification Form (MR)
11. Contractor Certification Proclamation 21-14 – COVID-19 Vaccination Certification (Exhibit B) (MR) (Pass/Fail)

Proposals will be prepared as instructed and delivered in the order given above (see [Exhibit F, Requirements Checklist for reference](#)). Proposers will title and number each item in the same way it appears in each section of Chapter 3 of this RFP.

The letter of submittal, project management, technical proposal and cost proposal sections will not exceed 25 combined total pages.

The following are not included in the 25-page limit: Signed Fixed-Price Cost Certification, Customer References, Team Member Résumés, Signed Certification and Assurances (Exhibit A), Work Samples, Signed Procurement Evaluation for Executive Order 18-03 Certification Form, and Signed Contractor Certification Proclamation 21-14 – Covid-19 Vaccination Certification.

- c. **Identification:** Mailed or hand-delivered proposals must be submitted in a sealed envelope, addressed as shown below. Emailed proposals must be sent to the Solicitation Coordinator with the solicitation number identified in the subject line.

Proposer's Return Address Solicitation Number: K662-RFP-2109 Solicitation Coordinator: Charleen Patten	State Auditor's Office 3200 Sunset Way SE Mail Stop 40031 Olympia WA 98504-0031 Email: contractmanager@sao.wa.gov
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Late proposals will not be accepted and will be automatically disqualified from further consideration. The proposals must respond to the procurement requirements. Failure to respond to any portion of the procurement document may result in rejection of the proposal as

nonresponsive. All proposals and any accompanying documentation become the property of the State Auditor's Office and will not be returned.

12. CONTRACT AND GENERAL TERMS & CONDITIONS

The apparent successful proposer will be expected to enter into a contract that is substantially the same as [Exhibit C](#). **In no event is a proposer to submit its own standard contract terms and conditions in response to this solicitation.** Proposers may submit exceptions as allowed in [Exhibit A, Certifications and Assurances](#); however, exceptions must be limited to terms that would prevent the proposer from contracting with the State Auditor's Office. The State Auditor's Office will review requested exceptions and accept or reject them at its sole discretion.

13. COSTS TO PROPOSE

The State Auditor's Office will not be liable for any costs incurred by the proposer in preparation of a proposal submitted in response to this solicitation, in conducting a presentation, or any other activities related to responding to this solicitation.

14. ERRORS AND OMISSIONS IN PROPOSAL

The State Auditor's Office will not be liable for any errors or omissions in proposals. Proposers will not be allowed to alter or supplement their proposal documents after the proposal due date.

15. NO OBLIGATION TO CONTRACT

This RFP does not obligate the State of Washington or the State Auditor's Office to contract for services specified herein.

16. SIGNATURES

The **Letter of Submittal**, the **Certifications and Assurances Form (Exhibit A)**, the **Fixed-Price Cost Certification Form (Exhibit D)**, the **Procurement Evaluation for Executive Order 18-03 Certification Form (Exhibit G)**, and the **Contractor Certification Proclamation 21-14 – COVID-19 Vaccination Certification (Exhibit B)** must be signed and dated by a person authorized to legally bind the proposer contractually, e.g., the president or chief executive officer if a corporation, the managing partner if a partnership, or the proprietor if a sole proprietorship.

17. RESPONSIVENESS

All proposals will be reviewed by the Solicitation Coordinator to determine compliance with administrative requirements and instructions specified in this solicitation. Failure to comply with any part of the solicitation may result in rejection of the proposal as nonresponsive.

The State Auditor's Office reserves the right to require clarification, additional information, and materials in any form relative to any or all of the provisions or conditions of this solicitation. The State Auditor's Office also reserves the right, however, at its sole discretion, to waive minor irregularities.

18. PROPOSAL REJECTION

Solely, the State Auditor's Office will make a determination of clarity and completeness in the responses to any of the provisions in this solicitation.

Proposers are specifically notified that failure to comply with any part of the solicitation may result in rejection of the proposal as nonresponsive.

The State Auditor's Office reserves the right, at its sole discretion, to reject any and all proposals received without penalty and not to issue a contract as a result of this solicitation.

19. FAILURE TO COMPLY

The proposer must provide a response to all sections specified as mandatory requirement (MR) and/or Pass/Fail. Failure to comply with any part of the State Auditor's Office's request for proposal may result in the firm's proposal being disqualified (and not scored) for being nonresponsive to the State Auditor's Office's request.

20. ACCEPTANCE PERIOD

Proposals will provide 90 days from the due date for receipt of proposals for acceptance by the State Auditor's Office.

21. CONTRACT FORMATION

A submitted proposal is an offer to contract with the State. A proposal becomes a contract when officially accepted in writing by the State. All proposals submitted become the property of the State and the State Auditor's Office and may be deemed public records as defined in RCW 42.56.

22. MOST FAVORABLE TERMS

The State Auditor's Office reserves the right to make an award without further discussion of the proposal submitted. Therefore, the proposal should be submitted initially on the most favorable terms that can be proposed. There will be no best and final offer procedure. The State Auditor's Office does reserve the right to contact a proposer for clarification of its proposal during the evaluation process. In addition, the State Auditor's Office reserves the right to enter into contract negotiations with the apparent successful proposer, which may include discussion regarding the terms of the proposal. Contract negotiations may result in incorporation of some, or all, of the proposal. The proposer should be prepared to accept this solicitation for incorporation into a contract resulting from this solicitation. It is also understood that the proposal will become part of the official procurement file.

23. AWARD

Upon award, notification will be sent by the Solicitation Coordinator in writing via e-mail to all participating proposers. Additional information may be obtained by reviewing the purchase/contract file after award. Award results will not be given over the phone.

24. INSURANCE COVERAGE

The successful proposer will provide insurance coverage as set out in this section. The intent of the required insurance is to protect the State Auditor's Office should there be any claims, suits, actions, costs, damages or expenses arising from any negligent or intentional act or omission of the contractor or subcontractor, or agents of either, while performing under the terms of this contract. The contractor will submit to the State Auditor's Office, within 15 days of the contract effective date, a certificate of insurance which outlines the coverage and limits defined in the Insurance section. The contractor will submit renewal certificates as appropriate during the term of the contract. The contractor will provide insurance coverage, which will be maintained in full force and effect during the term of this contract, as follows:

- a. Commercial General Liability (CGL) Insurance Policy:** Provide a Commercial General Liability Insurance Policy, including contractual liability, in adequate quantity to protect against legal liability arising out of contract activity, but no less than \$1,000,000 per occurrence. Additionally, the contractor is responsible for ensuring that any subcontractors provide adequate insurance coverage for the activities arising out of subcontracts.
- b. Automobile Liability:** In the event that services delivered pursuant to this contract involve the use of vehicles, either owned or not owned by the contractor, automobile liability insurance will be required. The minimum limit for automobile liability is: \$1,000,000 per occurrence, using a Combined Single Limit for bodily injury and property damage.

- c. **Professional Liability:** When available, coverages with limits of not less than \$1,000,000 for any one occurrence.
- d. **Cyber Security Insurance:** Vendor shall have and maintain insurance limits in the amount of \$2,000,000 per claim and \$2,000,000 annual aggregate to be maintained for the duration of the agreement and three years following its termination to respond to privacy and network security liability claims arising for any reason.
- e. **Workers' Compensation Coverage:** Workers' compensation coverage with Washington statutory limits and employer's liability coverage of not less than \$500,000 for employer's liability. The contractor will at all times comply with all applicable workers' compensation, occupational disease, and occupational health and safety laws, statutes and regulations to the full extent applicable. The State will not be held responsible in any way for claims filed by the contractor or its employees for services performed under the terms of the contract.
- f. **Employer's Liability ("Stop Gap") Insurance:** In addition, the contractor will buy employer's liability insurance and, if necessary, commercial umbrella liability insurance with limits not less than \$1,000,000 each accident for bodily injury by accident or \$1,000,000 each employee for bodily injury by disease. Employer's Liability ("Stop Gap") Insurance is intended to cover gaps between Workers' Compensation and CGL insurance.
- g. **Additional Provisions:**
 - 1. **Additional Insured:** The insurance required will be issued by an insurance company/is authorized to do business within the State of Washington, and will name the State of Washington, its agents and employees as additional insureds under the insurance policy/ies. All policies will be primary to any other valid and collectable insurance.
 - 2. **Cancellation:** The State Auditor's Office will be provided 30 calendar days' written notice before cancellation or nonrenewal of any insurance referred to herein. The contractor will instruct the insurers to give the State Auditor's Office 30 calendar days' advance notice of any insurance cancellation or nonrenewal action.
 - 3. **Identification:** Policy must reference the State's contract number and the State Auditor's Office.
 - 4. **Insurance Carrier Rating:** All insurance and bonds should be issued by companies admitted to do business within the State of Washington and have a rating of A-, Class VII or better in the most recently published edition of Best's Reports. Any exception will be reviewed and approved by the State Auditor's Office's Risk Manager or the Risk Manager of the Department of Enterprise Services before the contract is accepted or work may begin. If an insurer is not admitted, all insurance policies and procedures for issuing the insurance policies must comply with RCW 48.15 and WAC 284-15.
 - 5. **Excess Coverage:** By requiring insurance herein, the State does not represent that coverage and limits will be adequate to protect the contractor, and such coverages and limits will not limit contractor's liability under the indemnities and reimbursements granted to the State in this contract.

25. COMMITMENT OF FUNDS

The State Auditor or delegates are the only individuals who may legally commit to the expenditures of funds or approve payment terms for work delivered under a contract resulting from this solicitation.

CHAPTER 3 - PROPOSAL SECTIONS

This chapter contains instructions regarding the preparation and submission of proposals. The proposer must provide all information requested in the exact order specified below. Exhibit F (Requirements Checklist) is provided for the proposer's convenience in providing the following information.

Proposers should anticipate that the Technical and Cost proposal sections of the winning proposal will be incorporated into a "Performance Statement of Work" and attached to any resulting contract.

SECTION I - LETTER OF SUBMITTAL – MANDATORY REQUIRED (MR) / (PASS/FAIL)

A. ORGANIZATION SUMMARY (MR)

The proposer must provide a summary of the organization/firm's pertinent expertise, skills, client base and services that are available for this project.

B. BUSINESS IDENTIFICATION (MR)

The proposers must provide an overview of their firm/organization, including, but not limited to the following:

- Organization/firm's name, address and main business location
- The location of the facility from which the proposer would operate, including the telephone number and email address
- Organization/firm's start-up date.

C. COMPANY OFFICERS (MR)

The proposer must provide the names, addresses, and telephone numbers of principal officers (President, Vice-President, Treasurer, Chairperson of the Board of Directors, etc.).

D. PRIMARY CONTACT (MR)

The proposer must include who within the firm/organization will have prime responsibility and final authority for the work under the proposed contract. Include the following:

- Name
- Title or position
- Address
- E-mail address
- Telephone number.

E. LEGAL STATUS (MR)

The proposer must specify the legal status of the organization/firm (sole proprietorship, partnership, corporation, etc.) and the year the entity was organized to do business as the entity now exists.

F. PREVIOUS STATE CONTRACTS (MR)

If the proposer's organization/firm, any subcontractor, or any other party named previously contracted with the State of Washington during the past 48 months, indicate the name of the state agency and the contract number, and describe the work and/or provide other information available to identify the contract.

G. FORMER EMPLOYEE STATUS (MR)

If any employee of the proposer or subcontractor is currently employed by the State of Washington or was previously employed by the State of Washington during the **past 24 months**, identify them by

name and the state agency that employed them if: 1) they were involved at the State of Washington in making discretionary decisions related to contracting, and 2) are currently employed at the proposer or subcontractor in a position that provides them a direct or indirect beneficial interest in Washington state contracts.

H. OMWBE STATUS (MR)

Minority and women-owned businesses are encouraged to participate. Please identify if the contractor or any subcontractors are a minority and women-owned business. Please provide the OMWBE certification number.

I. CONTRACT TERMINATIONS (MR)

If the proposer has had a contract terminated for default in the **past five years**, describe such incident. Termination for default is defined as notice to stop performance due to the proposer's nonperformance or poor performance. Issue of performance may have been:

- Not litigated due to inaction on the part of the proposer, or
- Litigated and such litigation determined that the proposer was in default.

Proposers will submit full details of the terms for default. Proposers will identify the other party, its name, address, and phone number, and present the proposer's position on the matter. The State Auditor's Office will evaluate the facts and may, at its sole discretion, reject the proposal on the grounds of the past experience.

If the proposer has experienced no such termination for default in the **past five years**, so indicate.

J. TAX INFORMATION (MR)

The proposer must provide its Federal Employer Tax Identification number and the Washington Uniform Business Identification (UBI) number.

The proposer must include one of the following statements for Washington Secretary of State and Department of Revenue:

1. Registration with Washington Secretary of State. Proposer certifies as follows (must choose one):

Proposer is registered with the Washington Secretary of State, is in good standing, and has the following Unified Business Identifier (UBI) number: ____ ____ ____.

or

Proposer is not registered with the Washington Secretary of State but, if designated as the Apparent Successful Proposer, Proposer will register with the Washington Secretary of State to obtain a UBI number and provide proof of such registration satisfactory to SAO within twenty-four (24) hours of such designation or notification by SAO.

or

Proposer is not registered with the Washington Secretary of State and Proposer declines to register with the Washington Secretary of State.

Note: SAO requires all awarded proposers (including Washington firms and out of state firms) to be registered with the Washington Secretary of State. Proposers who will not register will not be awarded a Contract and will be deemed nonresponsive.

2. Registration with Washington State Department of Revenue. Proposer certifies as follows (must choose one):

Proposer is registered with the Washington State Department of Revenue, has a business license to do business in Washington, and has the following Unified Business Identifier (UBI) number: _____.

or

Proposer is not registered with the Washington State Department of Revenue but, if designated as the Apparent Successful Bidder, Bidder will register with the Washington State Department of Revenue for a business license and provide proof of such registration satisfactory to SAO within twenty-four (24) hours of such designation or notification by SAO.

or

Proposer is not registered with the Washington State Department of Revenue and Proposer declines to register with the Washington State Department of Revenue.

Note: SAO requires all awarded proposers (including Washington firms and out of state firms) to be registered with the Washington State Department of Revenue. Proposers who will not register be awarded a Contract and will be deemed nonresponsive

K. SUBCONTRACTOR QUALIFICATIONS (MR)

For each subcontractor, the proposer must address the submittal questions set forth in sections A through C and E through I above.

The proposer must include a statement that if awarded the contract as the prime contractor, the proposer will accept full responsibility for successful performance of the entire scope of work.

L. STATEMENT OF ACCEPTANCE OF TECHNICAL REQUIREMENTS (MR)

The Letter of Submittal will include a statement that the proposer accepts all of the elements and requirements identified in Section III, Technical Proposal, and be signed by the principal, partner or appropriate obligating authority.

M. COMPLIANCE WITH INSURANCE REQUIREMENTS (MR)

Each proposer must indicate in the Letter of Submittal and, as a condition of contract award, that it will submit to the State Auditor's Office within 15 days of the contract effective date, a certificate of insurance which outlines the coverage and limits as defined in the Insurance section.

SECTION II - PROJECT MANAGEMENT (MR)

• ORGANIZATION SUMMARY (MR)

Proposals will be evaluated with consideration given to a strong project organization. It will be essential that team members are committed to the work during their period of participation and that reporting lines are clear. The proposer must designate a lead individual who the State Auditor's Office management can successfully work with to resolve any problems, issues, or concerns.

The proposer will provide a project organizational chart indicating lines of authority for all key personnel (including subcontractors) who will be involved in the performance of the potential contract. The proposer's organization must have appropriate internal controls and is responsible to insure appropriate internal controls are maintained by any subcontractor(s). Indicate any other work responsibilities, beyond this contract, that would be required of the assigned key staff. The project organization chart will also show lines of authority to the next senior level of management. On the

organization chart, proposers should clearly identify the lead individual who will be assigned to work directly with the State Auditor's Office management.

- **PROJECT MANAGEMENT (MR)**

Project Team Structure/Internal Controls - Provide a description of the proposed project team structure and internal controls to be used during the course of the project, including any subcontractors, to ensure work is done according to yellow book standards. Provide an organizational chart of your firm indicating lines of authority for personnel involved in performance of this potential contract and relationships of this staff to other programs or functions of the firm. This chart must also show lines of authority to the next senior level of management. Include who within the firm will have prime responsibility and final authority for the work.

Project Manager's Assignment - As a requirement of contract performance, the State Auditor's Office requires the proposer to provide appropriate leadership, management skills, authority, and resources to guide this project. The assignment of a skilled project manager will play a large role in fulfilling the requirement.

The proposer must provide a résumé for the project manager (to be included in Section VII) and include information on the individual's specific skills related to this project, education, experience, significant accomplishments and responsibilities assumed on other similar projects.

Proposer agrees that the Project Manager, as with other key staff and subcontractors identified in this proposal, will be assigned for the duration of the project. Substitutions of project personnel must be approved in writing by the State Auditor's Office in advance of the performance of any work.

Staff/ Qualifications/Experience – Identify key staff, including subcontractors, who will be assigned to the potential contract, indicating the responsibilities and qualifications of such personnel, and include the amount of time each will be assigned to the project. Provide résumés (in Section VII) for the named staff, which include information on the individual's particular skills related to this project, education, experience, significant accomplishments and any other pertinent information. The Contractor must commit that key staff identified in its proposal will actually perform the assigned work. Any staff substitution must have the prior approval of the State Auditor's Office.

The contractor should have specific expertise available for this work, and the proposal should be clear about which areas of expertise are available and by whom.

The minimum qualifications, Chapter 1.1.C and Staff Qualifications must be met by the proposer; however, this can be achieved through the use of subcontractors. The minimum qualifications and staff qualifications are applicable to the team in its entirety, not to any individual within the team.

- **Proposer's Recent and Relevant Experiences (MR)**

Proposers must demonstrate and provide:

- i. A brief statement of recent and relevant experience (past five years) in conducting performance audits or other audit experience that will assist in the performance of this audit.
- ii. Proposer must provide a matrix that clearly identifies how the individuals assigned to the project will collectively meet the experience and expertise requirements outlined above.

Failure to demonstrate to the State Auditor's Office's satisfaction that the proposer meets the minimum experience requirements stated and/or failure to provide examples required above may result in the firm's proposal being disqualified (and not scored).

SECTION III - TECHNICAL PROPOSAL (MR)

The Technical Proposal will propose an approach and methodology to achieve the objectives stated under Scope and Objective. The proposer's methodology shall include identification of data necessary to address the objectives. The proposal must address all work and all project objectives contained in Chapter 1.1.B. The Proposers shall review the Background Information in Chapter 1 as they complete the Statement of Work to show how they will address the project objectives.

OBJECTIVE

Conduct an audit of the Nursing Care Quality Assurance Commission and an audit of the Washington Medical Commission in accordance with Engrossed Substitute Senate Bill 5092, which should answer the following questions:

Nursing Care Quality Assurance Commission:

- How long does the Nursing Care Quality Assurance Commission take to process licenses for out-of-state applicants?
- What could the Nursing Care Quality Assurance Commission do to improve licensing processes for out-of-state applicants?

Washington Medical Commission:

- How long does the Medical Commission take to process licenses for applicants?
- What could the Medical Commission do to improve licensing processes?
- How do the Medical Commission's disciplinary processes compare to those of other states?
- What could the Medical Commission do to improve its disciplinary processes?

The period for which each commission shall be assessed should cover a reasonable timeframe prior to the COVID-19 pandemic and through the most current available data at the time of collection. The audit should therefore assess available data within the period of **January 1, 2017-December 31, 2021**

The Technical Proposal must contain a comprehensive description of services including the following elements:

- A. Project Approach/Methodology (MR)** – Include a complete description of the proposed approach and methodology for conducting the audits and addressing each objective.
- B. Work Plan (MR)** – Include all project requirements and the proposed tasks, services, activities, etc. necessary to accomplish the scope of the project defined in this RFP. This section of the technical proposal must contain sufficient detail to convey to members of the evaluation team the proposer's knowledge of the subjects and skills necessary to successfully complete the project. Include any required involvement of State Auditor's Office staff.
- C. Project Schedule (MR)** – Include a project schedule indicating when the elements of the work will be completed and when deliverables will be provided.

D. Deliverables (MR) – Fully describe content and format of deliverables to be submitted under the proposed contract.

SECTION IV - COST PROPOSAL (MR)

SAO is accepting **fixed-price cost proposals ONLY**. Fixed-price cost proposals must include all costs associated with the proposer accomplishing all of the work in their proposal. Costs include, but are not limited to; labor, travel, lodging, per diem, administrative, the cost of the sub-contractor(s) and any and all incidentals necessary to complete the performance of the proposed contract.

SAO will not be responsible for any costs incurred by the contractor not included in the **fixed-price cost proposal**.

1. Identification of Costs by Deliverable (MR)

Proposer must itemize their Fixed Price Cost Proposal per deliverable identified in Section III - Technical Proposal (*Performance Statement of Work*) in the format demonstrated below:

Audit Deliverable	Deliverable Date	Cost proposal			
		Items	Rate	Hours	Total
		Staff hours	\$ per hour	Hours	\$
		Subcontractor	\$ per hour	Hours	\$
		Total for deliverable			\$

Note: Hourly rates include all expenses and are offered by proposers as a not-to-exceed hourly rate.

Ten percent (10%) of the fee for each deliverable will be retained pending completion of each contract. Thirty (30) days after completion of each contract, the State Auditor's Office Contract Manager will authorize payment in full of all retainages.

2. Computation

The score for the cost proposal will be computed by dividing the lowest cost bid received by the proposer's total cost. Then the resultant number will be multiplied by the maximum possible points for the cost section.

3. Award Not Based on Price Alone

The evaluation process is designed to award a contract not necessarily to the proposer with the lowest cost bid, but rather to the proposer whose proposal best meets the requirements of this RFP. Proposers are encouraged to submit cost competitive proposals that are consistent with state government efforts to conserve state resources.

4. State Sales Tax

Proposers are required to collect and pay Washington State sales tax, if applicable.

SECTION V - FIXED-PRICE COST CERTIFICATION FORM (MR) (PASS/FAIL)

The Fixed-Price Cost Certification must include a signed copy of [Exhibit D, Fixed-Price Cost Certification Form](#).

SECTION VI - CUSTOMER REFERENCES (MR) (PASS/FAIL)

The proposer must supply names, addresses and telephone numbers of a minimum of three non-proposer-owned customer references for which the proposer has recently completed performance audit work. Proposers are discouraged from listing current State Auditor's Office employees as references. Please note what type of work was performed by the proposer for the reference, and how it is relevant to the work proposed in this solicitation, and provide a sample of the work if different from work samples provided by requirement. By signing [Exhibit A, Certifications and Assurances](#), the proposer grants the State Auditor's Office permission to independently contact references and others who may have pertinent information. [Exhibit E, Reference Worksheet](#), is provided for proposers to list their references.

Each reference may be asked about the approach proposers used to deliver services and the quality of services delivered.

The State Auditor's Office will not accept any terms for contacting references other than those stated above.

SECTION VII - RÉSUMÉS (MR)(PASS/FAIL)

The proposer must provide résumés for the named key staff, and subcontractor employees performing work for the proposer of this contract. Each résumé must include information on the individual's specific skills related to this project, education, experience, significant accomplishments, and responsibilities assumed on other similar projects as well as any other pertinent information. Subcontractor résumés must display the word "SUBCONTRACTOR" in bold letters clearly printed across the top of the first page.

SECTION VIII - CERTIFICATIONS AND ASSURANCES (MR)(PASS/FAIL)

Section VIII must include a signed Certifications and Assurances form, see: [Exhibit A](#).

SECTION IX - WORK SAMPLES (MR) (PASS/FAIL).

Proposers must demonstrate and provide samples of work conducted within the last five years that demonstrates the proposer's capability to successfully perform this project.

SECTION X - PROCUREMENT EVALUATION FOR EXECUTIVE ORDER 18-03 CERTIFICATION FORM (MR)

Pursuant to RCW 39.26.160(3) (best value criteria) and consistent with [Executive Order 18-03 – Supporting Workers' Rights to Effectively Address Workplace Violations](#) (dated June 12, 2018), Office of the Washington State Auditor will evaluate bids for best value and provide a bid preference of 5 points to any bidder who certifies, pursuant to the certification attached as Exhibit G – *Contract Certification for Executive Order 18-03 – Worker's Rights*, that their firm does NOT require its employees, as a condition of employment, to sign or agree to mandatory individual arbitration clauses or class or collective action waiver.

Section XI - Contractor Certification Proclamation 21-14 - COVID-19 Vaccination Certification (MR) (PASS/FAIL)

To reduce the spread of COVID-19, Washington state Governor Jay Inslee, pursuant to emergency powers authorized in [RCW 43.06.220](#), issued [Proclamation 21-14 – COVID-19 Vaccination Requirement](#) (dated August 9, 2021), as amended by [Proclamation 21-14.1 – COVID-19 Vaccination Requirement](#) (dated August 20, 2021) and as may be amended thereafter. The Proclamation requires contractors who have

goods, services, or public works contracts with a Washington state agency to ensure that their personnel (including subcontractors) who perform contract activities on-site comply with the COVID-19 vaccination requirements, unless exempted as prescribed by the Proclamation.

CHAPTER 4 - EVALUATION AND CONTRACT AWARD

1. EVALUATION PROCEDURE

ALL MANDATORY REQUIREMENTS OF THE RFP MUST BE MET IN ORDER FOR THE PROPOSAL TO BE EVALUATED.

Responsive proposals will be evaluated strictly in accordance with the requirements stated in the RFP and any amendments/addenda issued. The evaluation of proposals will be accomplished by an evaluation team to be designated by the State Auditor's Office, which will determine the ranking of proposals.

During proposal evaluation, the State Auditor's Office reserves the right to make reasonable inquiry to determine the responsibility of any proposer. Requests may include, but not be limited to references, record of past performance, on-site inspection of proposers, or proposer's subcontractor's facilities. Failure to respond to said request(s) will be sufficient reason to consider the proposal nonresponsive.

2. CLARIFICATION OF PROPOSAL

The Solicitation Coordinator may contact a proposer for clarification of any portion of the proposal.

3. PASS/FAIL EVALUATIONS

Proposers failing the Letter of Submittal, Fixed- Price Cost Certification, Customer References, Résumés, Signed Certifications & Assurances, Samples of Work, or Contractor Certification Proclamation sections will be viewed as not meeting the mandatory requirements and will be eliminated from further consideration.

4. EVALUATION CRITERIA

The following weights will be assigned to each proposal for evaluation purposes:

Section Title	Percentage of Points
I - Letter of Submittal	Pass/Fail
II - Project Management	15 Percent
III - Technical Proposal	30 Percent
Collective Professional Competence	30 Percent
IV - Cost Proposal	20 percent
V - Fixed-Price Cost Certification	Pass/Fail
VI - Customer References	Pass/Fail
VII - Résumés	Pass/Fail
VIII - Signed Certifications & Assurances	Pass/Fail
IX - Samples of Work	Pass/Fail
X - Procurement Evaluation for Executive Order 18-03 Certification	5 Percent
XI - Contractor Certification Proclamation	Pass/Fail
Total	100 Percent

5. ORAL PRESENTATIONS MAY BE REQUIRED

Written proposals and oral presentations, if necessary, will be used in selecting the winning proposal. The State Auditor's Office, at its sole discretion, may elect to select the top-scoring finalists from the written evaluation for an oral presentation. Should the State Auditor's Office elect to hold

oral interviews, the State Auditor's Office will contact the finalists to schedule a date, time, and location.

Commitments made by the proposer at the oral interview, if any, will be considered binding. The oral interview will determine the apparent successful proposer.

6. NOTIFICATION TO UNSUCCESSFUL PROPOSERS

Proposers whose proposals have not been accepted for further negotiation or contract award will be notified via email.

7. DEBRIEFING OF UNSUCCESSFUL PROPOSERS

Proposers who submitted a proposal and were not selected will be given the opportunity for a debriefing conference. The Solicitation Coordinator must receive a written request from the unsuccessful proposer for a debriefing conference within three business days after the Notification of Unsuccessful Proposer letter is e-mailed or faxed. The request for a debriefing can be in hard copy or via e-mail. The debriefing will be held within three business days of the request unless the State Auditor's Office schedules otherwise.

Discussion will be limited to a critique of the requesting proposer's proposal. Comparisons between proposals or evaluations of the other proposals will not be allowed. Debriefing conferences may be conducted in person or on the telephone and will be scheduled for a maximum of one hour.

8. PROTEST PROCEDURE AND FORMAT

In accordance with RCW 39.26.170 and DES Policy # DES-170-00, this procedure is available to proposers who (1) submitted a response to this solicitation document and (2) have participated in a debriefing conference. Upon completing the debriefing conference, the proposer is allowed five (5) business days to file a protest of the procurement with the Solicitation Coordinator. Protests may be submitted by facsimile or e-mail, but must be followed by the original document.

Proposers protesting this procurement will follow the procedures described below. Protests that do not follow these procedures will not be considered. This protest procedure constitutes the sole administrative remedy available to proposers under this procurement.

All protests must be in writing and signed by the protesting party or an authorized agent. The protest must state the grounds for the protest with specific facts and complete statements of the action(s) being protested. A description of the relief or corrective action being requested should also be included. All protests will be addressed to the Solicitation Coordinator.

Only protests stipulating an issue of fact concerning the following subjects will be considered:

- A matter of bias, discrimination or conflict of interest on the part of the evaluator,
- Errors in computing the scores, or;
- Noncompliance with procedures described in the procurement document, agency protest process, or DES requirements.

Protests not based on procedural matters will not be considered. Protests will be rejected as without merit if they address issues such as: 1) an evaluator's professional judgment on the quality of a proposal, or 2) State Auditor's Office's assessment of its own and/or other agencies' needs or requirements.

Upon receipt of a protest, a protest review will be held by the State Auditor's Office will hold a protest review. The State Auditor's Office will designate three individuals who were not involved in the procurement to consider the record and all available facts and issue a decision within five business days of receipt of the protest. If additional time is required, the protesting party will be notified of the delay.

In the event a protest may affect the interest of another proposer that submitted a proposal, such proposer will be given an opportunity to submit its views and any relevant information on the protest to the Solicitation Coordinator.

The final determination of the protest will:

- Find the protest lacking in merit and uphold the State Auditor's Office's action; or
- Find only technical or harmless errors in the State Auditor's Office's acquisition process and determine the State Auditor's Office to be in substantial compliance and reject the protest; or
- Find merit in the protest and provide State Auditor's Office options which may include:
 - a) Correct the errors and re-evaluate all proposals, and/or
 - b) Reissue the solicitation document and begin a new process, or
 - c) Make other findings and determine other courses of action as appropriate.

If the State Auditor's Office determines that the protest is without merit, the State Auditor's Office will enter into a contract with the apparent successful contractor. If the protest is determined to have merit, one of the alternatives noted in the preceding paragraph will be taken.

EXHIBIT A - CERTIFICATIONS AND ASSURANCES

I/we make the following certifications and assurances as a required element of the proposal to which it is attached, understanding that the truthfulness of the facts affirmed here and the continuing compliance with these requirements are conditions precedent to the award or continuation of the related contract(s):

1. I/we declare that all answers and statements made in the proposal are true and correct.
2. I/we certify that consulting or auditing services have not been performed on behalf of audited entities [the Nursing Care Quality Assurance Commission or the Washington Medical Commission] at any time during the previous **four years** by our firm or by any individual or firm we will employ as a subcontractor relative to this proposal.

Or

I/we are disclosing the following consulting or auditing services have been performed during the previous **four years** by our firm or by an individual or firm that will be employed by us as a subcontractor on behalf of audited entities identified as in scope for this solicitation (list all in table below). I/we have examined the nature of the consulting or auditing services provided and certify that I/we meet Yellow Book General Standards for Independence.

Date	Audited Entity	Describe auditing or consulting services provided	Audited entity contact

3. The contractor warrants that all persons performing work under this contract and any subcontracts are free from personal and external impairments to independence.
4. The prices and/or cost data have been determined independently, without consultation, communication, or agreement with others for the purpose of restricting competition. However, I/we may freely join with other persons or organizations for the purpose of presenting a single proposal.
5. The attached proposal is a firm offer for a period of 90 days following receipt, and it may be accepted by the State Auditor's Office without further negotiation (except where obviously required by lack of certainty in key terms) at any time within the 90-day period.
6. The project management, staff, and subcontractors identified in Section II – Project Management will be assigned for the duration of the project. We agree that no substitutions or deletions of project personnel will occur without first requesting and the receiving approval, in writing, from the State Auditor's Office.
7. In preparing this proposal, I/we have not been assisted by any current or former employee of the State of Washington whose duties relate (or did relate) to this proposal or prospective contract, and who was assisting in other than his or her official, public capacity. Neither does such a person nor any member of his or her immediate family have any financial interest in the outcome of this proposal. (Any exceptions to these assurances are described in full detail on a separate page and attached to this document.)
8. I/we understand that the State Auditor's Office will not reimburse me/us for any costs incurred in the preparation of this proposal. All proposals become the property of the State Auditor's Office, and I/we claim no proprietary right to the ideas, writings, items, or samples, unless so stated in this proposal.
9. Unless otherwise required by law, the prices and/or cost data which have been submitted have not been knowingly disclosed by the proposer and will not knowingly be disclosed by him/her prior to submission, directly or indirectly to any other proposer or to any competitor.

10. I/we agree that submission of the attached proposal constitutes acceptance of the solicitation contents and Attachment B, General Terms and Conditions. If there are any necessary exceptions to these terms, I/we have described those exceptions in detail on a page attached to this document.
11. No attempt has been made or will be made by the proposer to induce any other person or firm to submit or not to submit a proposal for the purpose of restricting competition.
12. I/we grant the State Auditor's Office the right to contact references and others, who may have pertinent information regarding the proposer's prior experience and ability to perform the services contemplated in this procurement.
13. Bidder Responsibility Criteria; Bidder certifies that Bidder has not, within the three-year period immediately preceding the date of release of this competitive solicitation, been determined by a final and binding citation and notice of assessment issued by the state of Washington Department of Labor and Industries or through a civil judgment to have willfully violated state minimum wage laws (RCW 49.38.082; Chapters 49.46 RCW, 49.48 RCW, or 49.52 RCW). Bidder attests under penalty of perjury that the foregoing statement is true and correct.
14. I/we identify the following firm principals as participants in the Washington State 2008 Early Retirement Factor Program.

PARTICIPANTS

☐ NO PARTICIPANTS

On behalf of the firm submitting this proposal, my name below attests to the accuracy of the above statements.

Signature of Proposer

Title

Date

EXHIBIT B - CONTRACTOR CERTIFICATION

Proclamation 21-14 - COVID-19 Vaccination Certification

To reduce the spread of COVID-19, Washington state Governor Jay Inslee, pursuant to emergency powers authorized in [RCW 43.06.220](#), issued [Proclamation 21-14 – COVID-19 Vaccination Requirement](#) (dated August 9, 2021), as amended by [Proclamation 21-14.1 – COVID-19 Vaccination Requirement](#) (dated August 20, 2021) and as may be amended thereafter. The Proclamation requires contractors who have goods, services, or public works contracts with a Washington state agency to ensure that their personnel (including subcontractors) who perform contract activities on-site comply with the COVID-19 vaccination requirements, unless exempted as prescribed by the Proclamation.

[Agency] Procurement Number: _____

I hereby certify, on behalf of the firm identified below, as follows (check one):

☐ *BIDDER/CONTRACTOR HAS A COVID-19 CONTRACTOR VACCINATION VERIFICATION PLAN THAT COMPLIES WITH THE VACCINATION PROCLAMATION.* Bidder/Contractor:

1. Has reviewed and understands Contractor's obligations as set forth in [Proclamation 21-14 – COVID-19 Vaccination Requirement](#) (dated August 9, 2021), as amended by [Proclamation 21-14.1 – COVID-19 Vaccination Requirement](#) (dated August 20, 2021);
2. Has developed a COVID-19 Vaccination Verification Plan for Contractor's personnel (including subcontractors) that complies with the above-referenced Proclamation;
3. Has obtained a copy or visually observed proof of full vaccination against COVID-19 for Contractor personnel (including subcontractors) who are subject to the vaccination requirement in the above-referenced Proclamation;
4. Complies with the requirements for granting disability and religious accommodations for Contractor personnel (including subcontractors) who are subject to the vaccination requirement in the above-referenced Proclamation;
5. Has operational procedures in place to ensure that any contract activities that occur in person and on-site at Agency premises (other than only for a short period of time during a given day and where any moments of close proximity to others on-site will be fleeting – e.g., a few minutes for deliveries) that are performed by Contractor personnel (including subcontractors) will be performed by personnel who are fully vaccinated or properly exempted as required by the above-referenced Proclamation;
6. Has operational procedures in place to enable Contractor personnel (including subcontractors) who perform contract activities on-site and at Agency premises to provide compliance

documentation that such personnel are in compliance with the above-referenced Proclamation;

7. Will provide to Agency, upon request, Contractor's COVID-19 Vaccination Verification Plan and related records, except as prohibited by law, and will cooperate with any investigation or inquiry pertaining to the same.

OR

- ☐ *BIDDER DOES NOT HAVE A COVID-19 CONTRACTOR VACCINATION VERIFICATION PLAN.* Bidder does not have a current COVID-19 Contractor Vaccination Verification Plan and, if designated as the Apparent Successful Bidder, Bidder would not be able to develop and provide a COVID-19 Contractor Vaccination Verification Plan to ensure that Bidder's personnel meet the COVID-19 vaccination requirements as set forth in the above-referenced Proclamation and provide the same to Agency within twenty-four (24) hours of such designation. [Note: Compliance with the Proclamation is mandatory. Bidders/Contractors who are not able to perform in compliance with the Vaccination Proclamation will not be evaluated.]

I hereby certify, under penalty of perjury under the laws of the State of Washington, that the certifications herein are true and correct and that I am authorized to make these certifications on behalf of the firm listed herein.

Firm Name: _____

Name of Contractor/Bidder – Print full legal entity name of firm

By: _____

Signature of authorized person

Print Name of person making certifications for firm

Title: _____

Title of person signing certificate

Place: _____

Print city and state where signed

Date: _____

**Return to Procurement Coordinator with bid response.
Failure to submit will result in disqualification.**

EXHIBIT C - SAMPLE CONTRACT FOR PROFESSIONAL SERVICES



Office of the Washington State Auditor

CONTRACT NO.

CONTRACT FOR PERSONAL SERVICES
BETWEEN
OFFICE OF THE WASHINGTON STATE AUDITOR
AND

This Contract is made and entered into by and between the Washington STATE AUDITOR'S OFFICE and the below named CONTRACTOR.

Contractor Name:

Address:

City, State, Zip Code:

Phone, Fax:

E-mail:

Washington State UBI Number:

Federal ID Number:

1. PURPOSE

The purpose of this contract is to conduct an audit that meets the objectives contained in Chapter 1.1.C of RFP No. K662-RFP-2109 in the manner specified in the final Performance Statement of Work.

2. SCOPE OF WORK

Conduct an audit of the Nursing Care Quality Assurance Commission and an audit of the Washington Medical Commission in accordance with Senate Bill 5092, which should answer the following questions:

Nursing Care Quality Assurance Commission:

- How long does the Nursing Care Quality Assurance Commission take to process licenses for out-of-state applicants?
- What could the Nursing Care Quality Assurance Commission do to improve licensing processes for out-of-state applicants?

Washington Medical Commission:

- How long does the Medical Commission take to process licenses for applicants?
- What could the Medical Commission do to improve licensing processes?
- How do the Medical Commission's disciplinary processes compare to those of other states?
- What could the Medical Commission do to improve its disciplinary processes?

The period for which each commission shall be assessed should cover a reasonable timeframe prior to the COVID-19 pandemic and through the most current available data at the time of collection. The audit should therefore assess available data within the period of **January 1, 2017-December 31, 2021**.

- A. The contractor will provide services and staff, and otherwise do all things necessary for or incidental to the performance of work, as set forth in the Performance Statement of Work, attached hereto and incorporated by reference. However, the State Auditor's Office reserves the right to modify the final Performance Statement of Work, including deleting tasks, after completing the planning process and at critical points during the course of the contract.
- B. All work of the contractor will be expected to be of a professional quality acceptable to the State Auditor's Office. In written reports, the contractor's findings and conclusions must be clearly documented as resulting from fieldwork and data analysis done for this audit. Recommendations must be logically related to the findings and conclusions and must recognize practical and fiscal constraints.
- C. Attachment B, attached hereto and incorporated by reference, contains the General Terms and Conditions governing work to be performed under this contract, the nature of the working relationship between the State Auditor's Office and the contractor, and specific obligations of both parties.
- D. All work products and documentation resulting from work performed under this contract become the property of the State Auditor's Office. The work product and documentation are intended to be used as audit evidence as part of our audit of the program.

3. PERIOD OF PERFORMANCE

The period of performance of any contract resulting from this RFP is tentatively scheduled to begin on or after _____ or date of execution, whichever is later, and to end on or before _____. Amendments extending the period of performance, if any, will be at the sole discretion of the State Auditor's Office. The State Auditor's Office reserves the right, at its discretion, to extend the contract for up to five additional-years.

4. COMPENSATION

Total compensation payable to the contractor for satisfactory performance of the work under this contract will not exceed \$_____. The contractor's compensation for services rendered will be based on the schedule set forth in Attachment A. If the State Auditor's Office decides to modify the final Performance Statement of

Work, including deleting tasks, after completing the planning process or at critical points during the course of the contract, the parties will negotiate in good faith whether to make an adjustment to the compensation set forth in Attachment A.

However, if the contractor violates the Yellow Book independence standards during performance of the audit, or failed to identify non-audit services performed on behalf of the audited entities as specified in SAO's request for proposal, the State Auditor's Office may chose not to compensate the contractor for work performed under this contract.

5. BILLING PROCEDURES AND PAYMENT

The State Auditor's Office will pay the contractor upon State Auditor's Office acceptance of services provided and receipt of properly completed invoices, which will be submitted to the Contract Manager in accordance with the schedule in Attachment A.

The invoices will describe and document, to the State Auditor's Office's satisfaction, an itemized description of the work performed and the progress of the project by deliverable as compared to the final Performance Statement of Work, and fees. The invoice will include reference to Contract _____.

Payment will be considered timely if made by the State Auditor's Office within thirty (30) calendar days after receipt of properly completed invoices. However, payment for each billing will be made after the State Auditor's Office's determination that it is satisfied with the overall progress of the contractor and the quality of each deliverable. If the State Auditor's Office determines the contractor has not made satisfactory progress in accordance with Attachment A, the State Auditor's Office may, in its sole discretion, withhold payments or terminate the contract.

6. RETAINAGE

Ten percent of each payment will be withheld pending completion of the Contract. After completion and acceptance of all deliverables, the State Auditor's Office Contract Manager will authorize payment in full of all retainages. However, if the contractor does not meet Yellow Book standards, including violating the General Standards for Independence during the conduct of the audit, the State Auditor's Office may choose not to compensate the contractor for any of the work performed under this contract.

7. NO ADVANCE PAYMENT

No payments in advance or in anticipation of services or supplies to be provided under this contract will be made by the State Auditor's Office.

8. CONTRACT MANAGEMENT

The Contract Manager for each of the parties will be the contact person for all communications and billings regarding the performance of this contract.

Contract Manager for the CONTRACTOR:

Contract Manager Name

Contractor Name

Address

City, State Zip Code

Phone: ()

E-mail address:

Contract Manager for STATE AUDITOR'S OFFICE:

State Auditor's Office Contract Coordinator

3200 Sunset Way SE

P.O Box 40031

Olympia, WA, 98504-0031

Phone: (564) 999-0941

E-mail address: contractmanager@sao.wa.gov

9. CONTRACTOR'S PERSONNEL

- A. State Auditor's Office reserves the right to reject any of the contractor's employees, suppliers, or subcontractors. Any and all costs or expenses associated with replacement of any person or entity will be borne by the contractor.
- B. State Auditor's Office may, in the exercise of its discretion and judgment, identify certain of the contractor's employees as key personnel, and if so, the contractor will take all necessary steps to assure

that said contractor's employees are available and assigned to the work as long as said employees are employed by the contractor.

- C. The contractor may not change or replace any of the staff assigned to this contract without prior approval of State Auditor's Office, whose approval will not be unreasonably withheld.
- D. The contractor warrants that it is available to perform the work within the time specified and that all work will be performed on a priority basis. The contractor will begin work promptly and will perform the work in a continuous and diligent manner, and the contractor will not interrupt the work except as may be provided under this contract.
- E. The contractor will be responsible to ensure that all its employees and subcontractor's employees are properly trained, certified, or licensed as appropriate and are properly qualified by education and experience to perform the work. The contractor will avoid overstaffing the work or shuffling personnel assigned to said work.
- F. The contractor, subcontractor(s) and their employees agree not to recruit any personnel from the State Auditor's or from the audited entities for a period of six (6) months after conclusion of the project.
- G. Upon referral from the State Auditor, parties performing, or offering to perform, professional services under this contract who are CPAs or CPA firms licensed in this or other states and/or jurisdictions may become subject to the authority of the Washington State Board of Accountancy, RCW 18.04 and WAC 4-25.

Accordingly, parties to this contract who are licensed individual CPAs and/or licensed CPA firms:

Consent to the jurisdiction of the Washington State Board of Accountancy for matters referred by the State Auditor provided such matters are within the Board's authority, and

In such cases, if the firm, or representatives of the firm are not licensed in this state, appoint the Secretary of State for the State of Washington as agent for service of process in any action or proceeding against said individual CPAs, CPA firm, or representatives of the CPA firm arising from any transaction or operation connected with or incidental to professional services under this contract.

10. COORDINATION AND COOPERATION

- A. The contractor will cooperate with the State Auditor's Office and other firms, if any, to ensure that the work is properly performed on schedule. Contractor will collaborate with any other firms and coordinate its work with the work of such other firm(s), if any, which could affect the work. The contractor will proceed in such manner as to not interfere or delay the progress of the work as a whole.
- B. If any part of the contractor's work depends for proper execution or results upon the work of any other contractor(s), the contractor will inspect and promptly report in writing to the State Auditor's Office any defects in the work of such other contractor that renders it unsuitable for such proper execution or results. Failure of the contractor to do so will constitute its acceptance of the other firm's work as fit and proper for the reception of contractor's work, except as to defects that may develop in the other firms' work after the execution of the contractor's work.
- C. In cases of disagreement or disputes between the contractor and other firm(s) which could delay or interfere with the work due to the failure to collaborate and cooperate or which cannot be resolved between contractor and the others involved, the State Auditor's Office will be given prompt written notice specifying in detail the disagreement or dispute. In such cases, the State Auditor's Office will have the right to determine the proper method of coordinating the work, and the State Auditor's Office's decisions in this regard will be final, binding, and conclusive.
- D. Notwithstanding the existence of a dispute or disagreement between the State Auditor's Office and the contractor, the contractor will diligently and without interruption proceed with the work at such rates of progress as will ensure full completion of the work on time.
- E. The contractor will accommodate the Audit Manager's monitoring and management of the contract by meeting weekly to discuss work progress and products as measured against the approved and final Performance Statement of Work. In these meetings, the contractor will communicate to the Audit Manager any issues or opportunities identified.

- F. The contractor will assist the Audit Manager in his or her communication with the audited agency. The contractor will accompany the Audit Manager as needed to meet with agency personnel to discuss the status of the audit, pending request for assistance, understanding of audit matters, and to communicate any potential issues.

11. FRAUD, IRREGULARITIES, OR OTHER AUDIT ISSUES

If irregularities, fraud, or other significant audit issues, which may impact the audit, are suspected, the contractor must immediately notify the State Auditor's Office. The contractor will also notify State Auditor's Office of any other potential audit issues and topics that are discovered on a weekly basis as part of the weekly reporting process.

12. SUPERVISION AND COORDINATION

The contractor will:

- Comply with Government Auditing Standards, Revision 2018, requirements associated with the supervision of all employees and subcontractors in implementing and completing all audit requirements specified herein.
- Designate a representative(s) with the authority to legally commit the contractor's firm. All communications given or received from the contractor's representative will be binding on the contractor.
- Promote and offer to the State Auditor's Office only those services as stated herein and allowed for by contractual requirements. Violation of this condition will be grounds for contract termination.

13. COVID-19 CONTRACTOR VACCINATION VERIFICATION PLAN.

Contractor represents and warrants that Contractor has a current COVID-19 Contractor Vaccination Verification Plan to ensure that Contractor's personnel (including subcontractors) who perform this Contract on-site at Agency premises, unless properly excepted or exempted by the Proclamation, are fully vaccinated for COVID-19 as set forth in the Governor's Proclamation, Proclamation 21-14 – COVID-19 Vaccination Requirement (dated August 9, 2021) as amended by Proclamation 21-14.1 – COVID-19 Vaccination Requirement (dated August 20, 2021). Contractor further represents and warrants that Contractor:

1. Has reviewed and understands Contractor's obligations as set forth in Proclamation 21-14 – COVID-19 Vaccination Requirement (dated August 9, 2021), as amended by Proclamation 21-14.1 – COVID-19 Vaccination Requirement (dated August 20, 2021);
2. Has developed a COVID-19 Vaccination Verification Plan for Contractor's personnel (including subcontractors) that complies with the above-referenced Proclamation;3. Has obtained a copy or visually observed proof of full vaccination against COVID-19 for Contractor personnel (including subcontractors) who are subject to the vaccination requirement in the above-referenced Proclamation;
4. Complies with the requirements for granting disability and religious accommodations for Contractor personnel (including subcontractors) who are subject to the vaccination requirement in the above-referenced Proclamation;
5. Has operational procedures in place to ensure that any contract activities that occur on-site at Agency premises (other than only for a short period of time during a given day and where any moments of close proximity to others on-site will be fleeting – e.g., a few minutes for deliveries) that are performed by Contractor personnel (including subcontractors) will be performed by personnel who are fully vaccinated or properly excepted or exempted as required by the above-referenced Proclamation;
6. Has operational procedures in place to enable Contractor personnel (including subcontractors) who perform contract activities on-site and at Agency premises to provide

compliance documentation that such personnel are in compliance with the above-referenced Proclamation

7. Will provide to Agency, upon request, Contractor's COVID-19 Vaccination Verification Plan and related records, except as prohibited by law, and will cooperate with any investigation or inquiry pertaining to the same

14. INSURANCE

The Contractor will provide insurance coverage as set out in this section. The intent of the required insurance is to protect the State Auditor's Office should there be any claims, suits, actions, costs, damages or expenses arising from any negligent or intentional act or omission of the contractor or subcontractor, or agents of either, while performing under the terms of this contract. The contractor will submit to the State Auditor's Office, within 15 days of the contract effective date, a certificate of insurance which outlines the coverage and limits defined in the Insurance section. The contractor will submit renewal certificates as appropriate during the term of the contract.

The contractor will provide insurance coverage, which will be maintained in full force and effect during the term of this contract, as follows:

- a. **Commercial General Liability (CGL) Insurance Policy:** Provide a Commercial General Liability Insurance Policy, including contractual liability, in adequate quantity to protect against legal liability arising out of contract activity, but no less than \$1,000,000 per occurrence. Additionally, the contractor is responsible for ensuring that any subcontractors provide adequate insurance coverage for the activities arising out of subcontracts.
- b. **Automobile Liability:** In the event that services delivered pursuant to this contract involve the use of vehicles, either owned or not owned by the contractor, automobile liability insurance will be required. The minimum limit for automobile liability is: \$1,000,000 per occurrence, using a Combined Single Limit for bodily injury and property damage.
- c. **Professional Liability:** When available, coverages with limits of not less than \$1,000,000 for any one occurrence.
- d. **Cyber Security Insurance:** Vendor shall have and maintain insurance limits in the amount of \$2,000,000 per claim and \$2,000,000 annual aggregate to be maintained for the duration of the agreement and three years following its termination to respond to privacy and network security liability claims arising for any reason.
- e. **Workers' Compensation Coverage:** Workers' compensation coverage with Washington statutory limits and employer's liability coverage of not less than \$500,000 for employer's liability. The contractor will at all times comply with all applicable workers' compensation, occupational disease, and occupational health and safety laws, statutes and regulations to the full extent applicable. The State will not be held responsible in any way for claims filed by the contractor or its employees for services performed under the terms of the contract.
- f. **Employer's Liability ("Stop Gap") Insurance:** In addition, the contractor will buy employer's liability insurance and, if necessary, commercial umbrella liability insurance with limits not less than \$1,000,000 each accident for bodily injury by accident or \$1,000,000 each employee for bodily injury by disease. Employer's Liability ("Stop Gap") Insurance is intended to cover gaps between Workers' Compensation and CGL insurance.
- g. **Additional Provisions:**
 1. **Additional Insured:** The insurance required will be issued by an insurance company/authorized to do business within the State of Washington, and will name the State of Washington, its agents and employees as additional insureds under the insurance policy/ies. All policies will be primary to any other valid and collectable insurance.

2. **Cancellation:** The State Auditor's Office will be provided 30 calendar days' written notice before cancellation or nonrenewal of any insurance referred to herein. The contractor will instruct the insurers to give the State Auditor's Office 30 calendar days' advance notice of any insurance cancellation or nonrenewal action.
3. **Identification:** Policy must reference the State's contract number and the State Auditor's Office.
4. **Insurance Carrier Rating:** All insurance and bonds should be issued by companies admitted to do business within the State of Washington and have a rating of A-, Class VII or better in the most recently published edition of Best's Reports. Any exception will be reviewed and approved by the State Auditor's Office's Risk Manager or the Risk Manager of the Department of Enterprise Services before the contract is accepted or work may begin. If an insurer is not admitted, all insurance policies and procedures for issuing the insurance policies must comply with RCW 48.15 and WAC 284-15.
5. **Excess Coverage:** By requiring insurance herein, the State does not represent that coverage and limits will be adequate to protect the contractor, and such coverages and limits will not limit contractor's liability under the indemnities and reimbursements granted to the State in this contract.

15. ASSURANCES

The State Auditor's Office and the contractor agree that all activity pursuant to this contract will be in accordance with all the applicable current federal and state laws, rules, and regulations.

16. Privacy

Personal Information including, but not limited to, "Protected Health Information," collected used, or acquired in connection with the contract shall be protected against unauthorized use, disclosure, modification or loss. Contractor shall ensure its directors, officers, employees, Subcontractors or agents use personal information solely for the purposes of accomplishing the services set forth herein. Contractor and its subcontractors agree not to release, divulge, publish, transfer, sell or otherwise make known to unauthorized persons personal information without the express written consent of the agency or as otherwise required by law.

Any break of this provision may result in termination of the contract and the demand for return of all personal information. The Contractor agrees to indemnify and hold harmless the Agency for any damages related to the Contractor's unauthorized use of personal information.

17. ORDER OF PRECEDENCE

Each of the documents listed below is by this reference hereby incorporated into this contract. In the event of an inconsistency in this contract, the inconsistency will be resolved by giving precedence in the following order:

1. Applicable federal and state of Washington statutes and regulations;
2. The terms of the basic contract and all attachments incorporated herein including Special Terms and Conditions as contained in this basic contract instrument
Attachment A – the Final Performance Statement of Work;
Attachment B – General Terms and Conditions;
3. Request for Proposals No.K662-RFP-2109
4. The contractor's proposal dated _____; and
5. Any other provision, term or material incorporated herein by reference or otherwise incorporated.

18. ENTIRE AGREEMENT

This contract, including referenced attachments and other documents, represents all the terms and conditions agreed upon by the parties. No other statements or representations, written or oral, will be deemed a part hereof.

If any provision of this contract violates any statute or rule of law of the state of Washington, it is considered modified to conform to that statute or rule of law.

19. APPROVAL

This contract will be subject to the written approval of the State Auditor's Office's authorized representative and will not be binding until so approved. The contract may be altered, amended, or waived only by a written amendment executed by both parties.

THIS CONTRACT is executed by the persons signing below, who warrant they have the authority to execute the contract.

[CONTRACTOR'S NAME]

[STATE AUDITOR'S OFFICE NAME]

Signature

Signature

Title Date

Title Date

APPROVED AS TO FORM:

Assistant Attorney General

Date

ATTACHMENT A

This page intentionally left blank.

ATTACHMENT B - GENERAL TERMS AND CONDITIONS

1. Definitions

As used throughout this contract, the following terms shall have the meaning set forth below:

- A. "State Auditor's Office" (SAO) shall mean any division, section, office, unit or other entity of the State Auditor's Office, or any of the officers or other officials lawfully representing the State Auditor's Office.
- B. "Agent" shall mean the State Auditor's Office Contract Manager, and/or the delegate authorized in writing to act on the Manager's behalf.
- C. "Contractor" shall mean that firm, provider, organization, individual or other entity performing service(s) under this contract, and shall include all employees of the contractor.
- D. "Subcontractor" shall mean one not in the employment of the contractor, who is performing all or part of those services under this contract under a separate contract with the contractor. The terms "subcontractor" and "subcontractors" means subcontractor(s) in any tier.

2. Access to Data

In compliance with RCW 39.26.180 the contractor shall provide access to data generated under this contract to the State Auditor's Office at no additional cost.

3. Advance Payments Prohibited

No payments in advance of or in anticipation of goods or services to be provided under this contract shall be made by the State Auditor's Office.

4. Amendments

This contract may be amended by mutual agreement of the parties. Such amendments shall not be binding unless they are in writing and signed by personnel authorized to bind each of the parties.

5. Americans with Disabilities Act (ADA) of 1990, Public Law 101-336, 28 CFR Part 35

The contractor must comply with the ADA, which provides comprehensive civil rights protection to individuals with disabilities in the areas of employment, public accommodations, state and local government services, and telecommunications.

6. Assignment

Neither this contract, nor any claim arising under this contract, shall be transferred or assigned by the contractor without prior written consent of the State Auditor's Office.

7. Attorneys' Fees

In the event of litigation or other action brought to enforce contract terms, each party agrees to bear its own attorney fees and costs.

8. Confidentiality/Safeguarding of Information

Contractor acknowledges that some of the material and information that may come into its possession or knowledge in connection with this contract or its performance may consist of information that is exempt from disclosure to the public or other unauthorized persons under either chapter 42.56 RCW or other state or federal statutes ("Confidential Information").

The contractor will not use or disclose any information concerning the State Auditor's Office, information which may be classified as confidential, for any purpose not directly connected with the administration of this contract, except with prior written consent of the State Auditor's Office, or as may be required for peer review or by law, legal process, or AICPA Consulting Standards.

Confidential information may include, but is not limited to, employee information such as residential addresses, e-mail addresses, and telephone numbers, Social Security Numbers, financial profiles, credit card information, driver's license numbers, medical data or protected health information, law enforcement records, agency source code or object code, or agency security data.

Contractor agrees to implement physical, electronic, and managerial safeguards to prevent unauthorized access to Confidential Information.

Immediately upon expiration or termination of this contract, contractor will destroy all information including Confidential Information not required to be retained by professional standards.

Any breach of this provision may result in termination of the contract and the demand for return of all Confidential Information. The contractor agrees to indemnify and hold harmless the State Auditor's Office for any damages related to the contractor's unauthorized use of confidential information.

9. Conflict Of Interest

The State Auditor's Office may, in its sole discretion, by written notice to the contractor terminate this contract if it is found after due notice and examination by the State Auditor's Office that there is a violation of RCW 42.52, Ethics in Public Service.

10. Copyright Provisions

Unless otherwise provided, all materials produced under this contract shall be considered "works for hire" as defined by the U.S. Copyright Act and shall be owned by the State Auditor's Office. The State Auditor's Office shall be considered the author of such materials. In the event the materials are not considered "works for hire" under the U.S. Copyright laws, contractor hereby irrevocably assigns all right, title, and interest in materials, including all intellectual property rights, to the State Auditor's Office effective from the moment of creation of such materials.

Materials means all items in any format and includes, but is not limited to, data, reports, documents, pamphlets, advertisements, books, magazines, surveys, studies, computer programs, films, tapes, and/or sound reproductions. Ownership includes the right to copyright, patent, register and the ability to transfer these rights.

For materials that are delivered under the contract, but that incorporate pre-existing materials not produced under the contract, contractor hereby grants to the State Auditor's Office a nonexclusive, royalty-free, irrevocable license (with rights to sublicense others) in such materials to translate, reproduce, distribute, prepare derivative works, publicly perform, and publicly display. The contractor warrants and represents that contractor has all rights and permissions, including intellectual property rights, moral rights and rights of publicity, necessary to grant such a license to the State Auditor's Office. The contractor will maintain its ownership of its pre-existing materials, such as methodologies, including any improvements or enhancements the contractor makes to its pre-existing materials.

The State Auditor's Office recognizes that: (A) valuable formulae, designs, drawings, and research data obtained by the State Auditor's Office within five years of the request for disclosure are exempt from disclosure when disclosure would produce private gain and public loss (RCW 42.56.270(1)); and (B) intellectual property and proprietary information may also be covered by the Washington Trade Secrets Act, chapter 19.108 RCW.

Where a request for documents potentially protected under these laws is made, the State Auditor's Office shall notify the contractor that the request has been made and provide the Contractor an opportunity to seek a court injunction against the requested disclosure. The Contractor will have five (5) business days to respond to the State Auditor's Office's notice with its intent to seek a court injunction against the requested disclosure. If the State Auditor's Office receives no response from the Contractor within five (5) business days, the materials and information will be released consistent with the State Auditor's Office policies and procedures under State law. Once notified of the contractor's intent to seek a court injunction, the contractor shall have ten (10) business days to obtain an injunction and provide a copy to the State Auditor's Office. If the State Auditor's Office does not receive a copy of an injunction within these ten (10) business day, it may release the requested documents.

Contractor shall exert all reasonable effort to advise the State Auditor's Office at the time of delivery of all known or potential copyright provisions or intellectual property or proprietary information protections applicable to any document or portion of any document produced in the performance of this contract. Contractor may mark any documents furnished to the State Auditor's Office as follows:

NOTICE: The information herein has been prepared for the use of the State Auditor's Office and no others. The information contains data that is copyrighted by © _____, all rights reserved, or may be subject to intellectual property or proprietary information protections.

Nothing contained in this section affects or modifies the State Auditor's Office obligation to disclose public records under Chapter 42.56 RCW or other applicable law.

The contractor shall exert all reasonable effort to advise the State Auditor's Office, at the time of delivery of materials furnished under this contract, of all known or potential invasions of privacy contained therein and of any portion of such document that was not produced in the performance of this contract.

The State Auditor's Office shall receive prompt written notice of each notice or claim of infringement received by the contractor with respect to any data delivered under this contract. The State Auditor's Office shall have the right to modify or remove any restrictive markings placed upon the data by the contractor.

11. Covenant Against Contingent Fees

The contractor warrants that no person or selling agent has been employed or retained to solicit or secure this contract upon an agreement or understanding for a commission, percentage, brokerage or contingent fee, excepting bona fide employees or bona fide established agents maintained by the contractor for securing business.

The State Auditor's Office shall have the right, in the event of breach of this clause by the contractor, to annul this contract without liability or, in its discretion, to deduct from the contract price or consideration or recover by other means the full amount of such commission, percentage, brokerage or contingent fee.

12. Disallowed Costs

The contractor is responsible for any audit exceptions or disallowed costs incurred by its own organization or that of its subcontractors.

13. Disputes

Except as otherwise provided in this contract, when a dispute arises between the parties and it cannot be resolved, either party may request a dispute hearing with a team of three (which shall be comprised of one independent individual selected by the contractor, one independent individual selected by the State Auditor's Office Director of Audit, and one shall be a State Auditor's Office Director not responsible for the contract.) Disputes shall be resolved as quickly as possible.

The request for a dispute hearing must:

- A. Be in writing;
- B. State the disputed issue(s);
- C. State the relative positions of the parties;
- D. State the contractor's name, address, and contract number; and
- E. Be mailed or sent electronically to the State Auditor's Office Contract Manager within 3 working days after the parties agree that they cannot resolve the dispute.

The Contract Manager shall send a written answer to the contractor's statement to the contractor within 5 working days.

The panel shall review the written statements and reply in writing to both parties within 10 working days. The panel may extend this period if necessary by notifying the parties.

The parties agree that this dispute process shall precede any action in a judicial or quasi-judicial tribunal.

The State Auditor's Office and contractor agree that, the existence of a dispute notwithstanding, they will continue without delay to carry out all their respective responsibilities under this contract, which are not affected by the dispute. Both parties agree to exercise good faith in the dispute resolution and to settle disputes prior to using the dispute resolution panel whenever possible.

14. Duplicate Payment

The State Auditor's Office shall not pay the contractor, if the contractor has charged or will charge the State of Washington or any other party under any other contract or agreement, for the same services or expenses.

15. Governing Law

This contract shall be construed and interpreted in accordance with the laws of the State of Washington, and the venue of any action brought hereunder shall be in the Superior Court for Thurston County.

16. Indemnification

To the fullest extent permitted by law, the contractor shall indemnify, defend, and hold harmless state, agencies of state and all officials, agents and employees of state, from and against all claims for injuries or death arising out of or resulting from the performance of the contract.

"Claim," as used in this contract, means any financial loss, claim, suit, action, damage, or expense, including but not limited to attorney's fees, attributable for bodily injury, sickness, disease, or death, or injury to or destruction of tangible property including loss of use resulting there from. The contractors' obligations to indemnify, defend, and hold harmless includes any claim by the contractors' agents, employees, representatives, or any subcontractor or its employees.

The contractor expressly agrees to indemnify, defend and hold harmless the State for any claim arising out of or incident to the contractor's or any subcontractor's performance or failure to perform the contract. The contractor's obligation to indemnify, defend, and hold harmless the state shall not be eliminated or reduced by any actual or alleged concurrent negligence of the State or its agents, agencies, employees and officials.

The contractor waives its immunity under Title 51 RCW to the extent it is required to indemnify, defend and hold harmless the state and its agencies, officials, agents or employees.

17. Independent Capacity of the Contractor

The parties intend that an independent contractor relationship will be created by this contract. The contractor and his or her employees or agents performing under this contract are not employees or agents of the State Auditor's Office. The contractor will not hold himself/herself out as or claim to be an officer or employee of the State Auditor's Office or of the State of Washington by reason hereof, nor will the contractor make any claim of right, privilege or benefit that would accrue to such employee under law. Conduct and control of the work will be solely with the contractor.

18. Industrial Insurance Coverage

The contractor shall comply with the provisions of Title 51 RCW, Industrial Insurance. If the contractor fails to provide industrial insurance coverage or fails to pay premiums or penalties on behalf of its employees, as may be required by law, the State Auditor's Office may collect from the contractor the full amount payable to the Industrial Insurance accident fund. The State Auditor's Office may deduct the amount owed by the contractor to the accident fund from the amount payable to the contractor by the State Auditor's Office under this contract, and transmit the deducted amount to the Department of Labor and Industries, (L&I) Division of Insurance Services. This provision does not waive any of L&I's right to collect from the contractor.

19. Licensing, Accreditation and Registration

The contractor shall comply with all applicable local, state and federal licensing, accreditation and registration requirements/standards, necessary for the performance of this contract.

20. Limitation of Authority

Only the Agent or Agent's delegate by writing (delegation to be made prior to action) shall have the express, implied, or apparent authority to alter, amend, modify, or waive any clause or condition of this contract. Furthermore, any alteration, amendment, modification, or waiver or any clause or condition of this contract is not effective or binding unless made in writing and signed by the Agent.

21. Noncompliance with Nondiscrimination Laws

In the event of the contractor's non-compliance or refusal to comply with any nondiscrimination law, regulation or policy, this contract may be rescinded, canceled or terminated in whole or in part, and the contractor may be declared ineligible for further contracts with the State Auditor's Office. The contractor shall, however, be given a reasonable time in which to cure this noncompliance. Any dispute may be resolved in accordance with the "Disputes" procedure set forth herein.

22. Nondiscrimination

During the performance of this contract, the contractor shall comply with all federal and state nondiscrimination laws, regulations and policies.

23. Publicity

The contractor agrees to submit to the State Auditor's Office all advertising and publicity matters relating to this contract wherein the State Auditor's Office's name is mentioned or language used from which the connection of the State Auditor's Office's name may, in the State Auditor's Office's judgment, be inferred or implied. The contractor agrees not to publish or use such advertising and publicity matters without the prior written consent of the State Auditor's Office.

24. Records Maintenance

The contractor shall maintain books, records, documents, data and other evidence relating to this contract and performance of the services described herein, including but not limited to accounting procedures and practices that sufficiently and properly reflect all direct and indirect costs of any nature expended in the performance of this contract.

Contractor shall retain such records for a period of six years following the date of final payment. At no additional cost, these records, including materials generated under the contract, shall be subject at all reasonable times to inspection, review or audit by the State Auditor's Office, personnel duly authorized by the State Auditor's Office, and federal and state officials so authorized by law, regulation or agreement. If any litigation, claim or audit is started before the expiration of the six (6) year period, the records shall be retained until all litigation, claims or audit findings involving the records have been resolved.

25. Registration with Department of Revenue

The contractor shall complete registration with the Washington State Department of Revenue and be responsible for payment of all taxes due on payments made under this contract.

26. Right of Inspection

The contractor shall provide right of access to its facilities to the State Auditor's Office, or any of its officers, or to any other authorized agent or official of the State of Washington or the federal government, at all reasonable times, in order to monitor and evaluate performance, compliance, and/or quality assurance of the work performed.

27. Savings

In the event funding from state, federal, or other sources is withdrawn, reduced, or limited in any way after the effective date of this contract and prior to normal completion, the State Auditor's Office may terminate the contract under the "Termination for Convenience" clause, without the ten day notice requirement, subject to renegotiation at the State Auditor's Office's discretion under those new funding limitations and conditions.

28. Severability

The provisions of this contract are intended to be severable. If any term or provision is illegal or invalid for any reason whatsoever, such illegality or invalidity shall not affect the validity of the remainder of the contract.

29. Site Security

While on the State Auditor's Office premises, contractor, its agents, employees or subcontractors shall conform in all respects with physical, fire or other security policies or regulations.

30. Subcontracting

Neither the contractor nor any subcontractor shall enter into subcontracts for any of the work contemplated under this contract without obtaining prior written approval of the State Auditor's Office. In no event shall the existence of the subcontract operate to release or reduce the liability of the contractor to the State Auditor's Office for any breach in the performance of the contractor's duties. This clause does not include contracts of employment between the contractor and personnel assigned to work under this contract.

The contractor is solely responsible and liable for ensuring that all of the terms, conditions, assurances and certifications set forth in this contract are incorporated into any partnering or subcontracting relationships with other entities for work related to this contract. Liability includes management responsibility and quality assurance for work performed and financial responsibility for payments to and by partner organizations or subcontractor to others. Contractor and its subcontractors agree not to release, divulge, publish, transfer, sell or otherwise make known to information obtained during performance of this contract without the express written consent of the State Auditor's Office or as provided by law.

31. Taxes

All payments accrued because of payroll taxes, unemployment contributions, any other taxes, insurance or other expenses for the contractor or its staff shall be the sole responsibility of the contractor.

32. Termination for Cause

In the event the State Auditor's Office determines the contractor has failed to comply with the conditions of this contract in a timely manner, the State Auditor's Office has the right to suspend or terminate this contract. Before suspending or terminating the contract, the State Auditor's Office shall notify the contractor in writing of the need to take corrective action. If corrective action is not taken within 30 calendar days, the contract may be terminated or suspended.

In the event of termination or suspension, the contractor shall be liable for damages as authorized by law including, but not limited to, any cost difference between the original contract and the replacement or cover contract and all administrative costs directly related to the replacement contract, e.g., cost of the competitive bidding, mailing, advertising and staff time.

The State Auditor's Office reserves the right to suspend all or part of the contract, withhold further payments, or prohibit the contractor from incurring additional obligations of funds during investigation of the alleged compliance breach and pending corrective action by the contractor or a decision by the State Auditor's Office to terminate the contract. A termination shall be deemed a "Termination for Convenience" if it is determined that the contractor: (1) was not in default; or (2) failure to perform was outside of his or her control, fault or negligence. The rights and remedies of the State Auditor's Office provided in this contract are not exclusive and are, in addition to any other rights and remedies, provided by law.

33. Termination for Convenience

Except as otherwise provided in this contract, the State Auditor's Office may, by 10 calendar days written notice, beginning on the second day after the mailing, terminate this contract, in whole or in part. If this contract is so terminated, the State Auditor's Office shall be liable only for payment required under the terms of this contract for services rendered or goods delivered prior to the effective date of termination.

34. Termination Procedures

Upon termination of this contract, the State Auditor's Office, in addition to any other rights provided in this contract, may require the contractor to deliver to the State Auditor's Office any property specifically produced or acquired for the performance of such part of this contract as has been terminated. The provisions of the "Treatment of Assets" clause shall apply in such property transfer.

The State Auditor's Office shall pay to the contractor the agreed upon price, if separately stated, for completed work and services accepted by the State Auditor's Office, and the amount agreed upon by the contractor and the State Auditor's Office for (i) completed work and services for which no separate price is stated, (ii) partially completed work and services, (iii) other property or services that are accepted by the State Auditor's Office, and (iv) the protection and preservation of property, unless the termination is for

default, in which case the agent shall determine the extent of the liability of the State Auditor's Office. Failure to agree with such determination shall be a dispute within the meaning of the "Disputes" clause of this contract.

The State Auditor's Office may withhold from any amounts due the contractor such sum as the agent determines to be necessary to protect the State Auditor's Office against potential loss or liability. The rights and remedies of the State Auditor's Office provided in this section shall not be exclusive and are in addition to any other rights and remedies provided by law or under this contract.

After receipt of a notice of termination, and except as otherwise directed by the agent, the contractor shall:

- A. Stop work under the contract on the date, and to the extent specified, in the notice;
- B. Place no further orders or subcontracts for materials, services, or facilities except as may be necessary for completion of such portion of the work under the contract that is not terminated;
- C. Assign to the State Auditor's Office, in the manner, at the times, and to the extent directed by the agent, all of the rights, title, and interest of the contractor under the orders and subcontracts so terminated, in which case the State Auditor's Office has the right, at its discretion, to settle or pay any or all claims arising out of the termination of such orders and subcontracts;
- D. Settle all outstanding liabilities and all claims arising out of such termination of orders and subcontracts, with the approval or ratification of the agent to the extent agent may require, which approval or ratification shall be final for all the purposes of this clause;
- E. Transfer title to the State Auditor's Office and deliver in the manner, at the times, and to the extent directed by the agent any property which, if the contract had been completed, would have been required to be furnished to the State Auditor's Office;
- F. Complete performance of such part of the work as shall not have been terminated by the agent; and
- G. Take such action as may be necessary, or as the agent may direct, for the protection and preservation of the property related to this contract, which is in the possession of the contractor and in which the State Auditor's Office has or may acquire an interest.

35. Time is of the Essence

Time is of the essence of this contract. Failure of the Contractor to timely perform any work assignment or obligation under this contract shall be deemed a material breach of this contract.

36. Treatment of Assets

- A. Title to all property furnished by the State Auditor's Office shall remain in the State Auditor's Office. Title to all property furnished by the contractor, for the cost of which the contractor is entitled to be reimbursed as a direct item of cost under this contract, shall pass to and vest in the State Auditor's Office upon delivery of such property by the contractor. Title to other property, the cost of which is reimbursable to the contractor under this contract, shall pass to and vest in the State Auditor's Office upon (i) issuance for use of such property in the performance of this contract, or (ii) commencement of use of such property in the performance of this contract, or (iii) reimbursement of the cost thereof by the State Auditor's Office in whole or in part, whichever first occurs.
- B. Any property of the State Auditor's Office furnished to the contractor shall, unless otherwise provided herein or approved by the State Auditor's Office, be used only for the performance of this contract.
- C. The contractor shall be responsible for any loss or damage to property of the State Auditor's Office that results from the negligence of the contractor or that results from the failure on the part of the contractor to maintain and administer that property in accordance with sound management practices.
- D. If any the State Auditor's Office's property is lost, destroyed or damaged, the contractor shall immediately notify the State Auditor's Office and shall take all reasonable steps to protect the property from further damage.

- E. The contractor shall surrender to the State Auditor's Office all property of the State Auditor's Office prior to settlement upon completion, termination or cancellation of this contract.
- F. All reference to the contractor under this clause shall also include contractor's employees, agents or subcontractors.

37. Waiver

Waiver of any default or breach shall not be deemed a waiver of any subsequent default or breach. Any waiver shall not be construed to be a modification of the terms of this contract unless stated to be such in writing and signed by authorized representative of the State Auditor's Office.

ATTACHMENT C - EXAMPLE DATA SHARING AGREEMENT

DATA SHARING AGREEMENT Between Contractor And the Office of the Washington State Auditor

This Data Sharing Agreement is executed pursuant to the authority granted by Chapter 43.09 RCW by and between the State Auditor's Office (SAO) and Contractor this ____ day of _____ and amends and supplements the Contract No. XXXXXX to define the data handling requirements associated with the Service provided by Contractor and is otherwise subject to all terms and conditions of the contract.

PURPOSE OF THE AGREEMENT

The purpose of the DSA is to provide the requirements and authorization for the exchange of confidential information with SAO. This agreement is entered into between Contractor and SAO to ensure compliance with legal requirements and Executive Directives (Executive Order 16-01, RCW 42.56, and OCIO policy 141, OCIO standard 141.10) in the handling of information considered confidential and incorporated by reference.

DEFINITIONS

“Data Access” refers to rights granted to SAO employees to directly connect to Contractor systems, networks and/or applications combined with required information needed to implement these rights.

“Data Encryption” refers to ciphers, algorithms or other encoding mechanisms that will encode data to protect its confidentiality. Data encryption can be required during data transmission or data storage depending on the level of protection required for this data.

“Data Storage” refers to the place data is in when at rest. Data shall be stored on secured environments and can be stored on portable media devices such as a USB drive or SAO managed systems, or OCIO/State approved services.

“Data Transmission” refers to the methods and technologies to be used to move a copy of the data between systems, networks, and/or workstations.

“Disclosure” means to permit access to or release, transfer, or other communication of personally identifiable information contained in education or employment records by any means including oral, written, or electronic means, to any party except the party identified or the party that provided or created the record (34 CFR 99.3).

“Washington State Office of the Chief Information Officer's information technology security standards” refers to standards under 141.10 – Securing Information Technology Assets Standards, which all state agencies are required to follow per RCW 43.41A.027. The standards are found at this link <https://ocio.wa.gov/policies/141-securing-information-technology-assets/14110-securing-information-technology-assets> and incorporated by reference.

DESCRIPTION OF DATA TO BE SHARED

The data to be shared includes information and data related to financial activity, operation and compliance with contractual, state and federal programs, security of computer systems, performance and accountability for agency programs as applicable to the audit(s) performed. Specific data transmitted will be limited to information needed for SAO audits, investigations and related statutory authorities as identified through auditor requests. Data may be classified as Category 3, Confidential Information, as described by the Washington State Office of the Chief Information Officer's Information Technology Security Standards, 141.10, Section 4.1 Data classification, or as Category 4 data, Confidential Information Requiring Special Handling as described in OCIO standard 141.10.

DATA TRANSMISSION

To ensure data is encrypted during data transmission, all data transfers to/from the Contractor shall be transmitted using the State Auditor's Office secure FTP Service with login and hardened password security or other SAO approved secure method that complies with OCIO standard 141.10.

DATA SECURITY

All IT security information provided by state agencies and/or local governments shall be stored on a secure environment with access limited to the least number of staff needed to complete the audit work under contract.

1. Protection of Data

Contractor agrees to store data on one or more of the following media and protect the data as described:

a) Workstation Hard disk drives. Data stored on local workstation hard disks. Access to the data will be restricted to authorized users by requiring logon to the local workstation using a unique user ID and complex password or other authentication mechanisms which provide equal or greater security, such as biometrics or smart cards. The workstation hard drive must be full-disk encrypted to protect state agency and/or local government data in the event the device is stolen.

b) Data stored on hard disks mounted on local network servers or in a 'cloud' environment. Access to the data will be restricted to authorized users through the use of access control lists which will grant access only after the authorized user has authenticated to the network using a unique user ID and complex password or other authentication mechanisms which provide equal or greater security, such as biometrics or smart cards. Data on disks mounted to such servers must be located in an area which is accessible only to authorized personnel, with access controlled through use of a key, card key, combination lock, or comparable mechanism. Backup copies for data recovery purposes must be encrypted if recorded to removable media.

c) Optical discs (e.g. CDs, DVDs, Blu-Rays) in local workstation optical disc drives. Data provided by SAO or the state agencies and/or local governments on optical discs which will be used in local workstation optical disc drives and which will not be transported out of a secure area. When not in use for the Agreement purpose, such discs must be locked in a drawer, cabinet or other container to which only authorized users have the key, combination or mechanism required to access the contents of the container. Workstations which access state agency and/or local government data on optical discs must be located in an area which is accessible only to authorized individuals, with access controlled through use of a key, card key, combination lock, or comparable mechanism.

d) Paper documents. Any paper records must be protected by storing the records in a secure area which is only accessible to authorized individuals. When not in use, such records must be stored in a locked container, such as a file cabinet, locking drawer, or safe, to which only authorized persons have access.

e) Access via remote terminal/workstation over the Public Internet is permitted only in accordance with provisions outlined in the rules of engagement document approved for each state agency and/or local government subject to testing.

f) Data storage on portable devices or media.

i) When state agency and/or local government data is stored by the Contractor on portable devices, the data shall be given the following protections:

A. Encrypt the data with a key length of at least 256 bits

B. Control access to devices with a unique user ID and password or stronger authentication method such as a physical token or biometrics.

C. Manually lock devices whenever they are left unattended and set devices to lock automatically after a period of inactivity, if this feature is available. Maximum period of inactivity is 20 minutes.

D. Physically protect the portable device(s) and/or media by:

- Keeping them in locked storage when not in use;
- Using check-in/check-out procedures when they are shared; and
- Taking frequent inventories.

ii) When being transported outside of a secure area, portable devices and media with confidential state agency and/or local government data must be under the physical control of Contractor staff with authorization to access the data.

iii) Portable devices include, but are not limited to; handhelds/PDAs, Ultramobile PCs, flash memory devices (e.g. USB flash drives, personal media players), portable hard disks, and laptop/notebook computers, and smart phones.

iv) Portable media includes, but is not limited to; optical media (e.g. CDs, DVDs, Blu- Rays), magnetic media (e.g. floppy disks, tape, Zip or Jaz disks), or flash media (e.g. CompactFlash, SD, MMC).

2. Safeguards Against Unauthorized Access and Re-disclosure

Contractor shall exercise due care to protect all Personally Identifiable information and confidential security information from unauthorized physical and electronic access. Contractor shall establish and implement the following minimum administrative, technical and physical safeguards for maintaining the confidentiality, availability and integrity of information provided by either party pursuant to this Agreement:

- a) Access to the information provided by SAO will be restricted to only those authorized staff, officials, and agents of the parties who need it to perform their official duties in the performance of the work requiring access to the information as detailed in the purpose of this Agreement.
- b) Contractor will store the information in an area that is safe from access by unauthorized persons during duty hours as well as non-duty hours or when not in use.
- c) Contractor will protect the information in a manner that prevents unauthorized persons from retrieving the information by means of computer, remote terminal or other means.
- d) Contractor shall take precautions to ensure that only authorized personnel and agents are given access to on-line files containing confidential or sensitive data.
- e) Contractor shall instruct all individuals with access to the Personally Identifiable Information or security information regarding the confidential nature of the information, the requirements of Use of Data and Safeguards Against Unauthorized Access and Re-Disclosure clauses of this Addendum, and the sanctions specified in federal and state laws against unauthorized disclosure of information covered by this Addendum.
- f) Contractor shall take due care and take reasonable precautions to protect state agency and/or local government data from unauthorized physical and electronic access. Both parties will strive to meet or exceed the requirements of the State of Washington's policies and standards for data security and access controls to ensure the confidentiality, availability, and integrity of all data accessed.

g) If Contractor becomes aware of any actual or the reasonable likelihood of any unauthorized access to or acquisition, disclosure, use or loss of Personal Information maintained by Contractor on behalf of SAO (each a "Security Incident"), Contractor will: (i) immediately, and in any event within 48 hours, notify Agency about the Security Incident (including the nature and scope of the Security Incident and Personal Information and individuals potentially affected) and provide periodic updates thereto including as to the status and findings of the investigation; and (ii) provide Agency with ongoing access to information and knowledgeable personnel to enable SAO to investigate the impact of the Security Incident on SAO and the affected individuals. Contractor will not make any announcements or contact any third party regarding a Security Incident without SAO's prior written consent.

3. Data Segregation

a) State agency and/or local government data must be segregated or otherwise distinguishable from non-state agency and/or non-local government data. This is to ensure that when no longer needed by the Contractor, all state agency and/or local government data can be identified for return or destruction. It also aids in determining whether state agency and/or local government data has or may have been compromised in the event of a security breach.

b) State agency and/or local government data will be kept on media (e.g. hard disk, optical disc, tape, etc.) which will contain no non-state agency and/or non-local government data. Or,

c) State agency and/or local government data will be stored in a logical container on electronic media, such as a partition or folder dedicated to state agency and/or local government data. Or,

d) State agency and/or local government data will be stored in a database which will contain no non-state agency and/or non-local government data. Or,

e) State agency and/or local government data will be stored within a database and will be distinguishable from non-state agency and/or non-local government data by the value of a specific field or fields within database records. Or,

f) When stored as physical paper documents, state agency and/or local government data will be physically segregated from non-state agency and/or non-local government data in a drawer, folder, or other container.

g) When it is not feasible or practical to segregate state agency and/or local government data from non-state agency and/or non-local government data, then both the state agency and/or local government data and the non-state agency and/or non-local government data with which it is commingled must be protected as described in this Agreement.

4. Non-Disclosure of Data

a) Individuals will access data gained by reason of this Agreement only for the purpose of this Agreement. Section 8 of the General Terms and Conditions of contract K633-C-1911 includes additional requirements for the handling of confidential information that is to be read supplement this agreement and require the Contractor to sign a non-disclosure agreement.

b) SAO may at its discretion disqualify at any time any person authorized access to confidential information by or pursuant to this Agreement. Notice of disqualification shall be in writing and shall terminate a disqualified person's access to any information provided by SAO pursuant to this Agreement immediately upon delivery of notice to the Contractor. Disqualification of one or more persons by SAO does not affect other persons authorized by or pursuant to this Agreement.

c. Contractor will defend, indemnify and hold the SAO harmless from (i) any claims that any products or Services provided by Contractor infringe or violate any patent, trademark, trade secret, copyright, intellectual property right or contract right of a third party, (ii) any claims or damage due to personal bodily injury, property damage or death of a person arising out of, or asserted to arise out of, the conduct of Contractor in the performance of its duties, (iii) any claim or damage which arise as a result of Contractor's breach of its obligations under this Agreement or Contractor's negligence in performing Services hereunder, (iv) Any and all claims or costs which arise as a result of Contractor's actions or inactions resulting in a data breach, regardless of whether the breach involves confidential or non-confidential information, including but not limited to notice to persons impacted by the breach and costs for staff time and state resources to manage the breach. In the event of a claim, SAO and/or the Contractor will provide written notice to the other of the claim and the State shall reasonably cooperate, at Contractor's expense, in Contractor's defense and settlement of the claim.

USE OF DATA

The Office of the Washington State Auditor will utilize this data in support of their audits, investigations, and related statutory responsibilities as described in RCW 43.09.

1. Data provided by the state agencies and/or local governments will remain the property of the state agencies and/or local governments and will be returned to the state agencies and/or local governments or destroyed when the work for which the information was required has been completed.
2. This Agreement does not constitute a release of the data for Contractor's discretionary use, but may be accessed only to carry out the responsibilities specified herein. Any ad hoc analyses or other use of the data, not specified in this Agreement, is not permitted without the prior written agreement of SAO. Contractor shall not disclose, transfer, or sell any such information to any party, except as provided by law. Contractor shall maintain the confidentiality of all Personally Identifiable Information and other information gained by reason of this Agreement.
3. The Contractor is not authorized to update or change any state agencies' and/or local governments' data, and any updates or changes shall be cause for immediate termination of this Agreement.
4. Neither Washington State nor the agencies or local governments guarantee the accuracy of the data provided. All risk and liabilities of use and misuse of information provided pursuant to this Agreement are understood and assumed by the Contractor.
5. Data provided by state agencies and/or local governments cannot be linked with other data or data sets as a way to determine the identity of individuals or employers; the data in any data set shall be used for statistical purposes only.
6. Data provided by the state agencies and/or local governments cannot be re-disclosed or duplicated unless specifically authorized in this Agreement.
7. The requirements in this section shall survive the termination or expiration of this Addendum or any subsequent agreement intended to supersede this Addendum.

DISPOSITION OF DATA

1. Upon termination of the agreement, or when directed by the SAO audit manager, Contractor shall dispose of the data received and provide written notification of disposal. Failure to do so may prevent data sharing agreements with the organization in the future.
2. Upon the destruction of State agencies' and/or local governments' data, Contractor shall certify the disposition, and the process used to dispose of the data, and submit it to SAO within fifteen (15) days of the date of disposal.

3. Acceptable destruction methods for various types of media include:

- a) For paper documents containing confidential or sensitive information, a contract with a recycling firm to recycle confidential documents is acceptable, provided the contract ensures that the confidentiality of the data will be protected. Such documents may also be destroyed by on-site shredding, pulping, or incineration.
- b) For paper documents containing Confidential Information requiring special handling, recycling is not an option. These documents must be destroyed by on-site shredding, pulping, or incineration.
- c) If confidential or sensitive information has been contained on optical discs (e.g. CDs, DVDs, Blu-ray), the data recipient shall either destroy by incineration the disc(s), shredding the discs, or completely deface the readable surface with a coarse abrasive.
- d) If confidential or sensitive information has been stored on magnetic tape(s), the data recipient shall destroy the data by degaussing, incinerating or crosscut shredding.
- e) If data has been stored on server or workstation data hard drives or similar media, the data recipient shall destroy the data by using a “wipe” utility which will overwrite the data at least three (3) times using either random or single character data, degaussing sufficiently to ensure that the data cannot be reconstructed, or physically destroying disk(s).
- f) If data has been stored on removable media (e.g. floppies, USB flash drives, portable hard disks, or similar disks), the data recipient shall destroy the data by using a “wipe” utility which will overwrite the data at least three (3) times using either random or single character data, degaussing sufficiently to ensure that the data cannot be reconstructed, or physically destroying disk(s).

Additional information on approved media sanitization methods can be found in National Institute of Standards and Technology Special Publication 800-88, Revision 1 (NIST SP-800-88 R1).

ON-SITE OVERSIGHT AND RECORDS MAINTENANCE

The Contractor agrees that SAO shall have the right, at any time, to monitor, audit and review activities and methods in implementing the Agreement in order to assure compliance therewith, within the limits of Contractor’s technical capabilities.

The Office of the State Auditor, federal auditors, and any persons duly authorized by the parties shall have full access to and the right to examine any of these materials during this period.

1) Audits and Certifications for the Contractor Services. Upon SAO’s request, and subject to the confidentiality obligations set forth in the Agreement, Contractor shall make available to SAO, or its independent, third-party auditor, information regarding Contractor’s compliance with the obligations set forth in this DPA in the form of the Contractor’s ISO 27001 certification and/or SOC 1, SOC 2, or SOC 3 reports for the Contractor Services, as described in the relevant Security Appendix. SAO may contact the Contractor in accordance with the “Notices” Section of the Agreement to request an on-site audit of the architecture, systems and procedures relevant to the protection of Personal Data at locations where Personal Data is stored. SAO shall reimburse the Contractor for any time expended by the Contractor or its third-party Sub-processors for any such on-site audit at the Contractor’s then-current professional services rates, which shall be made available to SAO upon request. Before the commencement of any such on-site audit, SAO and the Contractor shall mutually agree upon the scope, timing, and duration of the audit in addition to the reimbursement rate for which SAO shall be responsible. All reimbursement rates shall be reasonable, taking into account the resources expended by the Contractor, or its third-party Sub-processors. SAO shall promptly notify Contractor with information regarding any non-compliance discovered during the course of an audit.

TERMINATION

Termination by either party shall be in accordance with the termination procedures in Attachment B, General Terms and Conditions. However, once data is accessed by either party, this Agreement is binding as to the confidentiality, use of the data, and disposition of all data received as a result of access, unless otherwise amended by the mutual agreement of both parties.

GOVERNANCE

- 1) The provisions of this Data Sharing Agreement are severable. If any provision of this Agreement is held invalid by any court that invalidity shall not affect the other provisions of this Data Sharing Agreement and the invalid provision shall be considered modified to conform to the existing law.
- 2) In the event of a lawsuit involving this Data Sharing Agreement, Governing law shall be Washington law and venue shall be proper only in Thurston County, Washington.

SIGNATURES

The persons signing below represent they have authority to sign this agreement on behalf of their respective parties and by signing indicate they agree with the content therein:

Contractor

Office of the Washington State Auditor

Signature **Date**

Signature **Date**

Title: _____

Title: _____

EXHIBIT D – FIXED-PRICE COST CERTIFICATION

State your firm's total cost, including services, travel and per diem, and all other associated costs as specified in Section IV, Cost Proposal, for the tasks as defined in Section III of this proposal.

Fixed-price cost proposal

\$ _____

I hereby certify and acknowledge this cost proposal includes all costs for performing the tasks as defined in Section III of this proposal.

Signature

Name:

EXHIBIT E - REFERENCE WORKSHEET

REFERENCE WORKSHEET – *if more room needed please include additional pages*

REFERENCE - 1

Type of Business and Services
Performed

Firm/Organization: _____

Contact Person 1: _____

Contact 1 Phone # and E-mail
Address: _____

Contact Person 2: _____

Contact 2 Phone # and E-mail
Address: _____

REFERENCE - 2

Type of Business and Services
Performed

Firm/Organization: _____

Contact Person 1: _____

Contact 1 Phone # and E-mail
Address: _____

Contact Person 2: _____

Contact 2 Phone # and E-mail
Address: _____

REFERENCE - 3

Type of Business and Services
Performed

Firm/Organization: _____

Contact Person 1: _____

Contact 1 Phone # and E-mail
Address: _____

Contact Person 2: _____

Contact 2 Phone # and E-mail
Address: _____

EXHIBIT F - REQUIREMENTS CHECKLIST

For Reference only – see Chapter 3 for requirements

Upon completion of the proposal, verify the entire proposal conforms to the requirements outlined in Chapter 3 and that it is organized into sections:

- 1) Letter of Submittal
- 2) Project Management
- 3) Technical Proposal
- 4) Cost Breakdown Fixed-Priced Cost Proposal
- 5) Signed Fixed-Priced Cost Certification (Exhibit D)
- 6) Customer References
- 7) Résumés
- 8) Signed Certifications and Assurances (Exhibit A)
- 9) Work Samples
- 10) Procurement Evaluation For Executive Order 18-03 Certification Form
- 11) Contractor Certification Proclamation 21-14 – COVID-19 Vaccination Certification

Standard Instructions to Proposers	
(Sections I through IV will not exceed 25 combined total pages)	CHECK
Section I. Submittal Letter (MR)	
A. Organization Summary (MR)	
B. Business Identification (MR)	
C. Company Officers (MR)	
D. Primary Contact (MR)	
E. Legal Status (MR)	
F. Previous State Contracts (MR)	
G. Former Employee Status (MR)	
H. OMWBE Status (MR)	
I. Contract Terminations (MR)	
J. Tax Information (MR)	
K. Subcontractor Qualifications (MR)	
L. Statement of Acceptance of Technical Requirements (MR)	
M. Compliance with Insurance Requirements (MR)	
Section II. Project Management (MR)	
A. Organization (MR)	
B. Project Management (MR)	
C. Proposers' Recent and Relevant Experience (MR)	
Section III. Technical Proposal (MR)	
A. Approach & Methodology (MR)	
B. Work Plan (MR)	
C. Schedule (MR)	
D. Deliverables (MR)	
Section IV. Itemized Fixed-Price Cost Proposal (MR)	
Section V. Signed Fixed-Price Cost Certification form (MR) (Pass/Fail)	
Section VI. Customer References (MR) (Pass/Fail)	
Section VII. Résumés (MR) (Pass/Fail)	
Section VIII. Signed Certifications and Assurances (Exhibit A), (MR) (Pass/Fail)	
Section IX. Work Sample (MR) (Pass/Fail)	
Section X. Procurement Evaluation For Executive Order 18-03 Certification Form (MR)	
Section XI. Contractor Certification Proclamation 21-14 – COVID-19 Vaccination Certification (MR) (Pass/Fail)	

EXHIBIT G – PROCUREMENT EVALUATION FOR EXECUTIVE ORDER 18-03 CERTIFICATION FORM

**CONTRACTOR CERTIFICATION
EXECUTIVE ORDER 18-03 –
WORKERS' RIGHTS WASHINGTON
STATE GOODS & SERVICES
CONTRACTS**

Pursuant to the Washington State Governor's Executive Order 18-03 (dated June 12, 2018), the Office of the Washington State Auditor's Office is seeking to contract with qualified entities and business owners who certify that their employees are not, as a condition of employment, subject to mandatory individual arbitration clauses and class or collective action waivers.

Solicitation No. K662 RFP 2109

I hereby certify, on behalf of the firm identified below, as follows (check one):

_____ **NO MANDATORY INDIVIDUAL ARBITRATION CLAUSES AND CLASS OR COLLECTIVE ACTION WAIVERS FOR EMPLOYEES.** This firm does NOT require its employees, as a condition of employment, to sign or agree to mandatory individual arbitration clauses or class or collective action waivers.

OR

_____ **MANDATORY INDIVIDUAL ARBITRATION CLAUSES AND CLASS OR COLLECTIVE ACTION WAIVERS FOR EMPLOYEES.** This firm requires its employees, as a condition of employment, to sign or agree to mandatory individual arbitration clauses or class or collective action waivers.

I hereby certify, under penalty of perjury under the laws of the State of Washington, that the certifications herein are true and correct and that I am authorized to make these certifications on behalf of the firm listed herein.

FIRM NAME: _____

Name of Contractor/Bidder – Print full legal entity name of firm

By: _____
Signature of authorized person Print name of person make certifications of firm

Title: _____ Place: _____
Title of person signing certificate Print City and state where signed

Date: _____